

Contents

| | |
|--|------------|
| Message from the Mayor and Chief Executive..... | 4 |
| The Annual Plan and its Relationship with other Documents..... | 5 |
| Annual Plan Consultation Process..... | 6 |
| Council Rates and Major Expenditure..... | 7 |
| Rating Policy and Funding Impact Statement..... | 9 |
| Your Rates Explained..... | 16 |
| Rating Affect - Property Examples..... | 18 |
| Significant Activities..... | 19 |
| Leadership..... | 23 |
| Council/Support Services/District Expenses..... | 25 |
| Community Boards..... | 28 |
| Community Services and Development..... | 31 |
| Cemeteries..... | 33 |
| Community Development..... | 35 |
| Economic Development..... | 38 |
| Halls..... | 41 |
| Information South Taranaki..... | 43 |
| Libraries..... | 45 |
| Parks and Reserves..... | 47 |
| Property..... | 49 |
| Swimming Pools..... | 51 |
| Toilets..... | 53 |
| Infrastructure..... | 55 |
| Roading..... | 57 |
| Solid Waste..... | 59 |
| Stormwater..... | 62 |
| Wastewater..... | 64 |
| Eltham Drainage Committee..... | 66 |
| Water..... | 67 |
| Environmental Sustainability..... | 69 |
| Animal and Nuisance Control..... | 71 |
| Consents - Planning and Building..... | 73 |
| Emergency Management..... | 75 |
| Environmental Policy..... | 78 |
| Licensing..... | 81 |
| Financial Overview..... | 83 |
| Statement of Accounting Policies for the year ending 30 June 2006..... | 85 |
| Statement of Prospective Financial Information..... | 89 |
| Statement of Prospective Financial Performance for the year ending 30 June 2006..... | 90 |
| Statement of Prospective Movements in Equity for the year ending 30 June 2006..... | 92 |
| Statement of Prospective Cash Flows for the year ending 30 June 2006..... | 93 |
| Capital Expenditure Forecasts..... | 94 |
| Capital Expenditure..... | 95 |
| Variances from Long Term Council Community Plan (LTCCP)..... | 96 |
| Apex Consultants Limited..... | 99 |
| Novus Contracting Limited..... | 100 |
| Significant Forecasting Assumptions and Risks..... | 101 |
| General Information..... | 103 |
| Elected Members..... | 105 |
| South Taranaki District Council Political Structure..... | 106 |
| Management Structure..... | 107 |
| Office Locations..... | 108 |

Message from the Mayor and Chief Executive

We are pleased to present the Annual Plan for the 2005/06 year.

Last year, following extensive discussions with our communities, we adopted our first Long Term Council Community Plan (LTCCP) required under the Local Government Act 2002. This Annual Plan is also the first under the new legislation and will enable the reader to ascertain both the cost and levels of service for all our planned activities over the next 12 months.

In our first LTCCP we projected a 4.52% increase in the general rate take for the 2005/06 year. This Annual Plan shows an increase including inflation of 3.81%. This is pleasing given the significant increases we are facing for materials and services and market movements in salaries and wages. There is no doubt that Council's funds will buy far less in 2005/06 than we originally anticipated and this means we will do less work than originally planned.

Some of the key issues and cost drivers are outlined below.

The number of rateable properties and the overall rateable values have increased this year and that means the rating load is spread more widely. The increase in the general rate (collected by a rate in the dollar) is 3.40% and the uniform annual general charge will increase by 3.39%. In total, the money collected from the general rates in 2005/06 will be 3.81% higher than it was in the previous year.

Targeted rates for Water, Wastewater and Refuse Collection have increased by varying amounts reflecting the work required in these activities. The total rates collected across the district will be 5.57% higher than the 2004/05 figures.

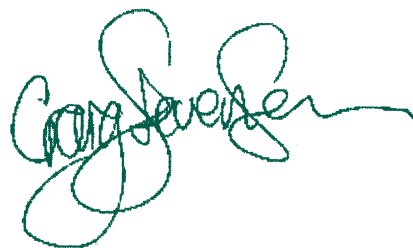
Wastewater budgets have increased by \$116,000 to cover both additional maintenance and interest on borrowing for capital improvements. The extra expenditure is required to meet resource consent conditions which are being steadily increased as a result of higher environmental standards for wastewater discharge.

Water budgets have been increased also. Many of our water treatment plants are old and require preventative maintenance work to improve their reliability. An increased amount has also been included for leak detection and pipe cleansing.

Council lends itself over \$20 million from the Long Term Investment Fund. The internal rate of borrowing has been increased (on external advice) from 6.35% to 6.90%. This means we have to recover an extra \$144,000 from general and targeted rates.



Mary Bourke
Mayor



Craig Stevenson
Chief Executive

The Annual Plan and its Relationship with other Documents

Council planning and reporting is an ongoing process and a variety of documents are regularly updated to reflect changing needs and priorities of the district. These documents include Community Development Plans, Activity Management Plans and internal Business Plans.

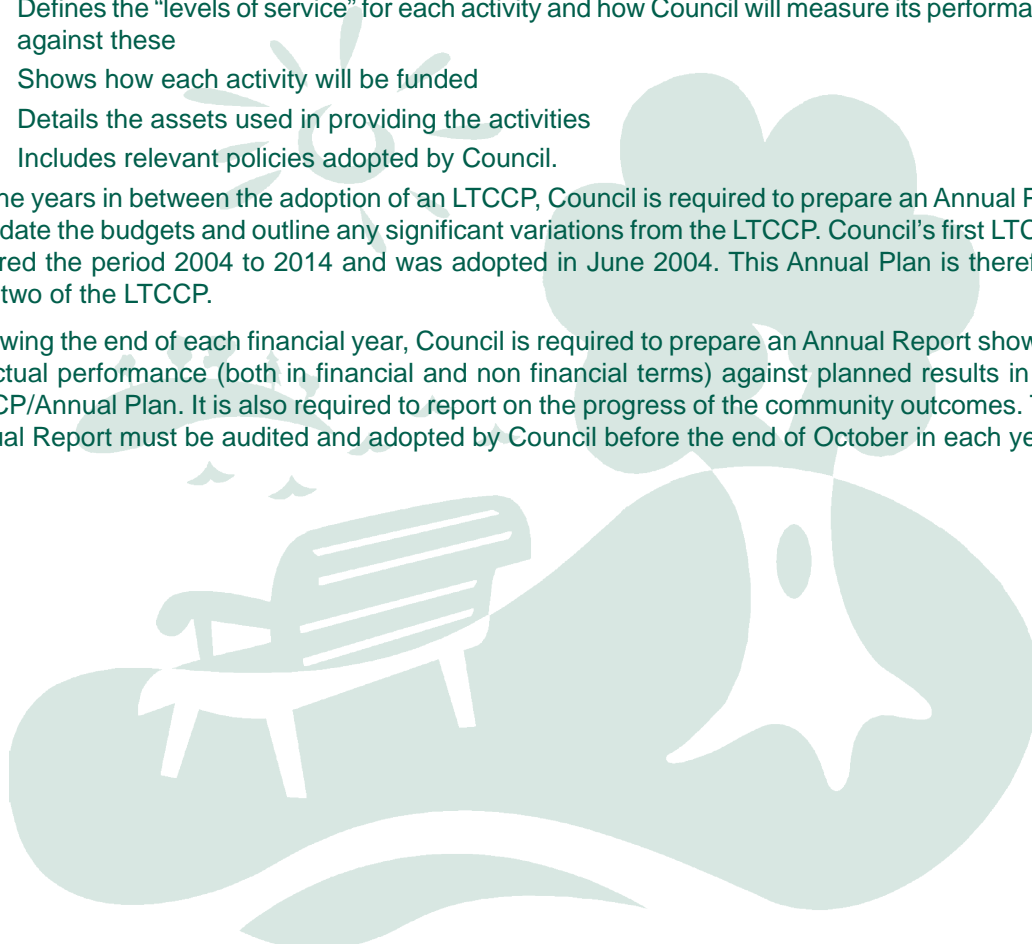
Under the Local Government Act 2002, each local authority is required to undertake long term planning in conjunction with its communities. The results of this exercise, together with the outputs from the above plans, are collated in a document known as the Long Term Council Community Plan (LTCCP). The LTCCP has a 10 year horizon but is reviewed every three years.

The LTCCP outlines Council's planned activities and costs for the next ten years. It also;

- Describes the "community outcomes" and how Council will contribute to these
- Defines the "levels of service" for each activity and how Council will measure its performance against these
- Shows how each activity will be funded
- Details the assets used in providing the activities
- Includes relevant policies adopted by Council.

For the years in between the adoption of an LTCCP, Council is required to prepare an Annual Plan to update the budgets and outline any significant variations from the LTCCP. Council's first LTCCP covered the period 2004 to 2014 and was adopted in June 2004. This Annual Plan is therefore year two of the LTCCP.

Following the end of each financial year, Council is required to prepare an Annual Report showing its actual performance (both in financial and non financial terms) against planned results in the LTCCP/Annual Plan. It is also required to report on the progress of the community outcomes. The Annual Report must be audited and adopted by Council before the end of October in each year.



Annual Plan Consultation Process

Consultation with the community is an important component of developing the final Annual Plan. This year, the Draft Annual Plan was available for public submissions from Monday 4 April 2005 until Friday 6 May 2005. A public hearing for people who wanted to speak to their submissions was held on Monday 23 May 2005. The Council also held an information workshop at the Hawera Administration Building on Friday 15 April 2005.

Summary of Public Submissions to the Annual Plan

A total of 40 submissions were received.

Some submissions were for requests for funding towards various projects or community groups. The submissions to receive funding were:

- The Hawera Sports Complex Trust Board, \$26,424 was funded for one year pending the outcome of the Leisure Venues South Taranaki (LVST) Project.
- Progress Hawera, \$15,000 for the 2005/2006 year only.
- Rotokare Scenic Reserves Trust was allocated \$15,000 from the Eltham Land Subdivision Reserves account as a one-off grant.

Other submissions raised a variety of issues including:

- Ideas for major projects/capital works for using the Long Term Investment Fund and ideas for the Council to investigate the management of the Fund.
- Requests for the Council to consider ways to combat the empty shops in the Hawera CBD.
- Roothing issues such as sealing of roads and the reconstruction of problem berms. The Council agreed to discuss these issues in a cost sharing arrangement with the property owners.

The Council deliberated on all the submissions at an extra-ordinary meeting on Wednesday 8 June 2005.



Council Rates and Major Expenditure

Rating Policy and Funding Impact Statement
Your Rates Explained



Rating Policy and Funding Impact Statement

Introduction

The rating components outlined in this finalised statement are those arrived at after additional projects were added to the Draft Annual Plan as a result of the submission process.

Legislative Summary

A Funding Impact Statement must be prepared pursuant to Schedule 10 of the Local Government Act 2002. It must be included as part of the Annual Plan and be adopted in accordance with the Special Consultative Procedures.

Various sections of the Local Government (Rating) Act 2002 refer to the Funding Impact Statement. Those sections require:

- The basis of setting the general rate i.e. land, annual or capital value (Section 13).
- Any category or categories that will be used for differentiating the general rate (Section 14).
- The function or functions for which a targeted rate will be set (Section 16).
- Any category or categories of land that will be used to set a targeted rate on a differential basis or determine whether a property will be liable for a targeted rate (Section 17).
- Any factor that will be used to calculate liability for a targeted rate (Section 18).
- An indication that Council wishes to set a charge for water supply by volume of water consumed if Council is intending to do so (Section 19).

All figures for Rates and Charges as shown are inclusive of GST.

The revenue raised in each instance is the net revenue available to Council after accounting for GST to Central Government.

The operating expenses of Council for 2005/2006 total \$28,309,542 and will be provided by the various mechanisms outlined within this Funding Impact Statement.

The various rates and charges providing the necessary revenue are also detailed and summarised within the Funding Impact Statement table which appears on page 9.

In addition to operating expenditure, Council has a capital works programme of \$10,636,114 programmed for 2005/2006. The full programme together with identified funding sources appears on page 95 of the Annual Plan.

General Rate

Council proposes to set a general rate based on the capital value of each rating unit within the district.

The general rate will be set on a differential basis using land use to determine the categories. The differential categories are explained as follows:

Category 1 (Differential 1.00)

- Residential – all rating units used primarily for residential purposes.
- Rural – all rating units used primarily or predominantly for the purposes of agriculture, viticulture, horticulture or silviculture.
- Rural Commercial – all rating units used for commercial or industrial purposes situated in any part of the district except Hawera and areas of the former Hawera County situated within 500 metres of the former Hawera Borough boundary (this category includes the distribution networks of utility companies).
- Industrial – all rating units used for industrial purposes with a capital value of less than \$40 million.

Category 2 (Differential 0.75)

- Industrial – all rating units used for industrial purposes with a capital value of \$40 million or more.

Category 3 (Differential 0.50)

- Hydro-electric – all rating units used for the generation of hydro-electric power.

Category 4 (Differential 2.50)

- Hawera Businesses - all rating units used for commercial or industrial purposes located within Hawera and including areas of the former Hawera County that are located within 500 metres of the former Hawera Borough boundary.

Properties which have more than one use (or where there is doubt on the relevant primary use) will be placed in a category which is the highest differential factor. Note that subject to the rights of objection to the rating information database set out in Section 28 of the Local Government (Rating) Act 2002 the Council is the sole determiner of the categories.

The General Rates (in cents per dollar of capital value) for 2005/2006 will be:

| | | | |
|------------|--|--------------|--------------------|
| Category 1 | (0.23740 in cents per dollar of capital value) | raising | \$9,124,210 |
| Category 2 | (0.17805 in cents per dollar of capital value) | raising | \$222,207 |
| Category 3 | (0.11870 in cents per dollar of capital value) | raising | \$65,417 |
| Category 4 | (0.59350 in cents per dollar of capital value) | raising | \$430,002 |
| | | Total | \$9,841,836 |

Comparative 2004/2005, \$9,480,980, an increase of 3.81%.

The general rate will be used to provide the following services:

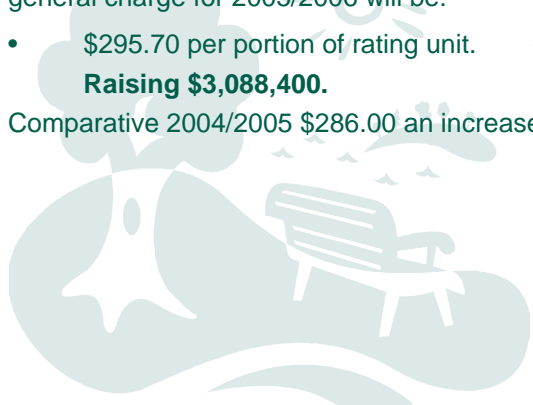
- Council, Support Services and District Expenses.
- Emergency Management.
- Environmental Policy.
- Rooding.
- Urban Redevelopment.
- Animal and Nuisance Control.
- Consents - Planning and Building.
- Licensing.
- Sundry Property.
- Stormwater.
- Solid Waste Disposal.
- Economic Development.
- Information South Taranaki (portion not met from UAGC).
- Community Development.

Uniform Annual General Charge

In addition to the general rate collected on a differential basis, Council will set a uniform annual general rate charge on each separately used or inhabited part of a rating unit. The uniform annual general charge for 2005/2006 will be:

- \$295.70 per portion of rating unit.
Raising \$3,088,400.

Comparative 2004/2005 \$286.00 an increase of 3.39%.



The uniform annual general charge will be used to provide the following services:

- Swimming Pools.
- Parks and Reserves.
- Halls.
- Libraries.
- Toilets.
- Cemeteries.
- Information South Taranaki (portion).

Targeted Rates

These are for the following services: water, sewerage disposal and refuse collection.

Differentials Based on Location

Council will use this matter to:

- Assess rates on rating units for water supply, sewerage disposal and the refuse collection rates.

Availability of Service

Urban Water Supply Rate:

The differential categories for the uniform water supply rates are:

- Connected – any rating unit that is connected to a Council operated waterworks.
- Serviceable – any rating unit that is not connected to a Council operated waterworks but is within 100 metres of such waterworks.

Sewage Disposal Rate:

The differential categories for the sewage disposal rate are:

- Connected – any rating unit that is connected to a public sewage drain.
- Serviceable – any rating unit that is not connected to a public sewage drain but is within 30 metres of such a drain.

Refuse Collection Rate:

The differential categories for the refuse collection rates are:

- Urban – any rating unit situated within the urban area of Rahotu, Opunake, Kaponga, Eltham, Pungarehu, Manaia, Ohawe, Hawera, Patea and Waverley to which Council is prepared to provide the service.
- Rural – any rating unit situated within the rural area that are on the collection route and which have requested Council to provide the service.

Urban Water Supply

Targeted on Uniform Basis

Council proposes to set a targeted rate for water supply on the basis of a targeted rate for separately used or inhabited part of a rating unit throughout the district where rating units are connected to urban water supply schemes or for which connection is available.

The charge will be set on a differential basis based on the availability of service (the categories being 'connected' and 'serviceable'). Rating units that are not connected and which are not serviceable will not be liable for the rate.

The rates for 2005/2006 are:

- Connected \$294.50
- Serviceable \$147.25
- **Raising \$2,075,407**

Comparatives for 2004/2005 Connected \$271.50 Serviceable \$135.75

Metered Supply

Council proposes to set a targeted rate for water supplied from these urban schemes that is based on volumes of water supplied through water meters.

Council in accordance with a special agreement will set a targeted rate for water supplied to Riverlands Eltham that is based on volumes of water supplied via meter.

The rates for 2005/2006 are:

- Price per cubic metre from urban supplies \$0.75c
- Price per cubic metre for Riverlands Eltham \$0.55c

Raising \$935,545

Comparatives for 2004/2005 were, \$0.69c (urban supplies), and Riverlands \$0.49c.

Water Meter Servicing Charge

Council proposes to set a targeted rate for maintaining water meters within the urban supplies. Every metered connection within Councils Water Billing System will be charged the annual fee in conjunction with their periodic charge for water consumed. This charge is in addition to the rate per cubic metre charged for water consumed.

The rates for 2005/2006 are:

- Meter charge \$50.00

Raising \$34,400

Comparative for 2004/2005 was \$50.00.

Rural Water Supplies

Council will set targeted rates for rural water supplies on the basis of volumes of water supplied through water meters.

The rates for 2005/2006 are:

- Waimate West \$0.25c per cubic metre raising \$986,013
- Waimate West – Kaponga Farmers \$0.39c per cubic metre
- Inaha \$0.42 per cubic metre raising \$336,999
- Pope \$0.79c per cubic metre raising \$24,655

Comparatives for 2004/2005 were: Waimate West \$0.25c, Waimate West (Kaponga Farmers) \$0.39c, Inaha \$0.43c and Pope \$0.79c

Only properties directly connected to the supplies will be liable for these charges. The exception being in Kaponga where certain farming properties are considered direct consumers of the Waimate West supply and are liable for the targeted rate of \$0.39c even though their properties are indirectly connected to that supply.

Inaha Targeted Rate for Loan Charge

Council proposes to set a targeted rate on two specifically identified Eltham rural rating units for which Council has borrowed capital on their behalf to fund the original construction of the Inaha rural water supply.

The properties are situated on Rowan Road and Eltham Road and Council proposes the targeted rate to be based on land value.

The rates for 2005/2006 are:

- A rate in the dollar of 0.0948c on land value

Raising \$1,955

Sewerage Disposal Rate

Council proposes to set a targeted rate for sewerage disposal on the basis of a targeted rate for separately used or inhabited part of a rating unit throughout the district where properties are connected to a scheme or for where connection is available.

The charge will be set on a differential basis based on the availability of service (the categories are 'connected' and 'serviceable'). Rating units not connected to the schemes and not serviceable will not be liable for these rates.

The rates for 2005/2006 are:

- Connected \$314.50
- Serviceable \$157.25
- Raising \$2,144,177**

Comparatives for 2004/2005, Connected \$282.00, Serviceable \$141.00.

Eltham Drainage Area

Council proposes to set targeted rates to carry out Drainage Maintenance Works within the Eltham Drainage area.

There will be three differentials for differing classes of land as follows:

1. All land classified Class A - Differential 1.00
A targeted rate in the dollar on land value of \$0.04216c per \$ of land value
 2. All land classified Class B - Differential 0.65
A targeted rate in the dollar on land value of \$0.02741c per \$ of land value
 3. All land classified Class C - Differential 0.35
A targeted rate in the dollar on land value of \$0.01476c per \$ of land value
- Raising \$13,200**

Comparatives for 2004/2005 - \$12,861 collected.

Refuse Collection Rates

Council proposes to set a targeted rate for refuse collection and disposal on the following basis:

- Urban – on every separately used or inhabited part of a rating unit situated within the urban areas of Pungarehu, Rahotu, Opunake, Kaponga, Eltham, Manaia, Ohawe, Hawera, Patea and Waverley to which Council is prepared to provide the service.
- Rural – on every separately used or inhabited part of a rating unit situated within the rural area which is on the collection route and which have requested Council to provide a service.

The rates for 2005/2006 are:

- Urban \$161.00
- Rural \$161.00
- Raising \$1,159,516**

Comparatives for 2004/2005 were \$161.00.

User Fees and Charges

Identified throughout various activities within this Annual Plan are User Fees and Charges totalling \$2,038,662.

These are shown as funding mechanisms within the financial tables for certain activities.

An example is Consents - Planning and Building on Page 74 where User Fees and Charges of \$414,000 are identified.

Contained within the Statement of Financial Performance on Page 90 is income that is designated as district wide income and not directly attributable to any one specific activity of Council.

The largest portion of this is earnings projected of \$6,141,000 on the Long Term Investment Fund.

From those projected earnings of \$6,141,000 Council applies \$3,870,000 as a direct subsidy on General Rates and utilises a further \$300,000 for funding Community Development projects. It also meets investment expenses from those earnings.

The residual balance of the earnings are held in reserve towards inflation proofing the principal Long Term Investment Fund balance.

Due Dates for Payment of Rates

All rates will be payable in four instalments due on:

1st instalment 24 August 2005

2nd instalment 23 November 2005

3rd instalment 22 February 2006

4th instalment 24 May 2006

Penalties

A charge of 10% on so much of any instalment that has been assessed after 1 July 2005 which remains unpaid after the due date of each instalment.

Early Payment Discount

Council will allow a discount of 3% where a ratepayer pays the year's rates in full on or before the due date of the first instalment for the year. This will be 24 August 2005.

Payment Locations

The rates shall be payable at any of the following branches:

Opunake Library Plus, Napier Street, Opunake

Eltham Library Plus, High Street, Eltham

Kaponga Library Plus, Egmont Street, Kaponga

Hawera Administration Centre, Albion Street, Hawera

Hawera Library Plus, High Street, Hawera

Manaia Library Plus, South Road, Manaia

Patea Library Plus, Egmont Street, Patea

Waverley Library Plus, Weraroa Road, Waverley

During normal business hours.



Funding Impact Statement








| LTCCP 2004/05 | Source | Categories | Explanation 2005/2006 Rates | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note * |
|-------------------|-------------------------------------|--|--------------------------------------|---------------------|---------------------|--------------------|-----------------|
| | | | (Rates GST Incl) | (Revenue GST Excl) | | | |
| | RATES | | | | | | |
| 8,799,920 | General | Diff Category 1 | 0.23740c per \$ of Capital Value | 9,197,498 | 9,124,210 | (73,288) | |
| 202,048 | General | Diff Category 2 | 0.17805c per \$ of Capital Value | 211,176 | 222,207 | 11,031 | |
| 63,267 | General | Diff Category 3 | 0.11870c per \$ of Capital Value | 66,126 | 65,417 | (709) | |
| 415,745 | General | Diff Category 4 | 0.59350c per \$ of Capital Value | 435,528 | 430,002 | (5,526) | |
| 9,480,980 | Sub Total General | | | 9,910,328 | 9,841,836 | (68,492) | |
| 2,974,400 | UAGC | | \$295.70 Per Portion of Rating Unit | 3,109,600 | 3,088,400 | (21,200) | |
| 12,455,380 | Total General Rates | | | 13,019,928 | 12,930,236 | (89,692) | |
| | Targeted Rates | | | | | | |
| 1,910,268 | Urban Water | District Wide | \$294.50 per connected Rating Unit | 1,978,000 | 2,075,407 | 97,407 | |
| | Urban Water | District Wide | \$147.25 per serviceable Rating Unit | | | | |
| 892,767 | Urban Water | Metered Consumers | \$0.75c per cubic metre | 924,000 | 969,945 | 45,945 | |
| | Urban Water | Riverlands | \$0.55c per cubic metre | | | | |
| | Urban Water | Meter Charge | \$50.00 per Metered Property | | | | |
| 938,170 | Rural Water | Waimate West | \$0.25c per cubic metre | 960,000 | 986,013 | 26,013 | |
| | Rural Water | Kaponga Farmers | \$0.39c per cubic metre | | | | |
| 324,041 | Rural Water | Inaha | \$0.42c per cubic metre | 322,000 | 336,999 | 14,999 | |
| 1,998 | Loan Repayment Rates (Inaha only) | Identified Rating Units | \$0.0948c per \$ of Land Value | 2,000 | 1,955 | (45) | |
| 24,718 | Rural Water | Pope | \$0.79c per cubic metre | 26,000 | 24,655 | (1,345) | |
| 4,091,962 | Total Water | | | 4,212,000 | 4,394,974 | 182,974 | |
| 1,892,033 | Sewage Disposal | District Wide | \$314.50 per connected Rating Unit | 1,986,376 | 2,144,177 | 157,801 | 1 |
| | Sewage Disposal | District Wide | \$157.25 per serviceable Rating Unit | | | | |
| 1,101,222 | Refuse Collection | District Wide | \$161.00 per Portion of Rating Unit | 1,152,546 | 1,159,516 | 6,970 | |
| 12,861 | Eltham Drainage Rate | Class A Land | \$0.04216c per \$ of Land Value | 12,817 | 13,200 | 383 | |
| | Eltham Drainage Rate | Class B Land | \$0.02741c per \$ of Land Value | | | | |
| | Eltham Drainage Rate | Class C Land | \$0.01476c per \$ of Land Value | | | | |
| 7,098,078 | Total Targeted Rates | | | 7,363,739 | 7,711,867 | 348,128 | |
| 19,553,458 | Total Rates Levied | | | 20,383,667 | 20,642,103 | 258,436 | |
| 85,000 | Rates Penalties | | | 85,000 | 120,000 | 35,000 | |
| 19,638,458 | Total All Rates | | | 20,468,667 | 20,762,103 | 293,436 | |
| 1,785,012 | Fees and Charges | | | 1,745,224 | 2,038,662 | 293,438 | 2 |
| - | Development Contributions | | | - | - | - | |
| - | Financial Contributions | | | - | - | - | |
| 5,850,000 | Income from Investments | | | 5,850,000 | 6,141,000 | 291,000 | 4 |
| (1,446,104) | Less Internal Interest | | | (1,670,836) | (1,815,555) | (144,719) | 5 |
| 120,000 | Dividends | | | 120,000 | 120,000 | - | |
| 4,569,462 | Subsidies | | | 4,569,462 | 4,871,868 | 302,406 | 3 |
| 702,000 | Other | | | 697,000 | 652,000 | (45,000) | |
| 31,218,828 | Total Operating Revenue | | | 31,779,517 | 32,770,078 | 990,561 | |
| 26,240,134 | Less Operating Expenses | | | (26,691,216) | (28,309,542) | (1,618,326) | |
| 4,978,694 | Operating Surplus/ (Deficit) | As per Statement of Financial Performance | | 5,088,301 | 4,460,536 | (627,765) | |

* Refer to pages 96 to 98 for variance explanations.

Your Rates Explained..... \$1



For each dollar of General Rates the Council collects

| 2005/2006 | 2004/2005 | |
|--|-----------|---|
| 11.11c on GST | 11.11c |  |
| 36.74c on Roding | 36.77c |  |
| 10.14c on Council/Support Services/District Expenses | 11.33c |  |
| 8.91c on Libraries | 8.88c |  |
| 4.63c on Parks and Reserves | 4.64c |  |
| 5.91c on Environmental Protection and Development | 4.55c |  |
| 5.30c on Community Development | 4.42c |  |

2005/2006

2004/2005

3.67c on Solid Waste Disposal

3.86c



2.89c on Pools

3.07c



2.73c on Stormwater

2.80c



1.65c on Information South Taranaki

1.79c



1.60c on Sundry Property

1.76c



1.02c on Cemeteries

1.30c



1.02c on Toilets and Restrooms

1.27c



0.93c on Halls

1.21c



1.75c on Economic Development

1.24c



Rating Affect - Property Examples

| | | Area Hectares | Cap Value | 2004/2005 Rates | 2005/2006 | Differ | % |
|------------|---------------------------------------|------------------|--------------|--------------------|-----------------|---------------|--------------|
| 1197000107 | Gisborne Tce Opunake | 0.0855 | 63,000 | | | | |
| | UAGC | | | 286.00 | 295.70 | 9.70 | 3.39% |
| | General Rate | | | 144.64 | 149.56 | 4.92 | 3.40% |
| | Water | | | 271.50 | 292.50 | 21.00 | 7.73% |
| | Wastewater | | | 282.00 | 314.50 | 32.50 | 11.52% |
| | Refuse | | | 161.00 | 161.00 | - | - |
| | Total Rates | | | 1,145.14 | 1,213.26 | 68.12 | 5.95% |
| 1219000500 | Egmont St Kaponga | 0.1012 | 38,000 | | | | |
| | UAGC | | | 286.00 | 295.70 | 9.70 | 3.39% |
| | General Rate | | | 87.24 | 90.21 | 2.97 | 3.40% |
| | Water | | | 271.50 | 292.50 | 21.00 | 7.73% |
| | Wastewater | | | 282.00 | 314.50 | 32.50 | 11.52% |
| | Refuse | | | 161.00 | 161.00 | - | - |
| | Total Rates | | | 1,087.74 | 1,153.91 | 66.17 | 6.08% |
| 1220022415 | Chartwell Drive Eltham | 0.1007 | 182,000 | | | | |
| | UAGC | | | 286.00 | 295.70 | 9.70 | 3.39% |
| | General Rate | | | 417.85 | 432.06 | 14.21 | 3.40% |
| | Water | | | 271.50 | 292.50 | 21.00 | 7.73% |
| | Wastewater | | | 282.00 | 314.50 | 32.50 | 11.52% |
| | Refuse | | | 161.00 | 161.00 | - | - |
| | Total Rates | | | 1,418.35 | 1,495.76 | 77.41 | 5.46% |
| 1234075800 | Gladstone St Hawera | 0.1012 | 130,000 | | | | |
| | UAGC | | | 286.00 | 295.70 | 9.70 | 3.39% |
| | General Rate | | | 298.48 | 308.62 | 10.14 | 3.40% |
| | Water | | | 271.50 | 292.50 | 21.00 | 7.73% |
| | Wastewater | | | 282.00 | 314.50 | 32.50 | 11.52% |
| | Refuse | | | 161.00 | 161.00 | - | - |
| | Total Rates | | | 1,298.98 | 1,372.32 | 73.34 | 5.65% |
| 1227067207 | Rata St Hawera | 0.1037 | 270,000 | | | | |
| | UAGC | | | 286.00 | 295.70 | 9.70 | 3.39% |
| | General Rate | | | 619.90 | 640.98 | 21.08 | 3.40% |
| | Water | | | 271.50 | 292.50 | 21.00 | 7.73% |
| | Wastewater | | | 282.00 | 314.50 | 32.50 | 11.52% |
| | Refuse | | | 161.00 | 161.00 | - | - |
| | Total Rates | | | 1,620.40 | 1,704.68 | 84.28 | 5.20% |
| 1234037500 | Commerc- Property - Hawera | 0.0903 | 710,000 | | | | |
| | UAGC | | | 286.00 | 295.70 | 9.70 | 3.39% |
| | General Rate | | | 4,075.40 | 4,213.85 | 138.45 | 3.40% |
| | Water | | | 271.50 | 292.50 | 21.00 | 7.73% |
| | Wastewater | | | 282.00 | 314.50 | 32.50 | 11.52% |
| | Total Rates | | | 4,914.90 | 5,116.55 | 201.65 | 4.10% |
| 1240010800 | SH 3 Waverley | 107.5700 | 2,010,000 | | | | |
| | UAGC | | | 286.00 | 295.70 | 9.70 | 3.39% |
| | General Rate | | | 4,614.95 | 4,771.74 | 156.79 | 3.40% |
| | Total Rates | | | 4,900.95 | 5,067.44 | 166.49 | 3.40% |

Significant Activities

- Leadership
- Community Services and Development
- Infrastructure
- Environmental Sustainability



Significant Activities

The following significant activities represent the major service outputs of the Council.

Leadership

Council/Support Services/District Expenses
Community Boards

Community Services & Development

Cemeteries
Community Development
Halls
Information South Taranaki
Libraries
Parks and Reserves
Property
Economic Development
Swimming Pools
Toilets

Infrastructure

Roading
Solid Waste
Stormwater
Wastewater
Water

Environmental Sustainability

Animal and Nuisance Control
Consents - Planning and Building
Emergency Management
Environmental Policy
Licensing

In the Annual Plan, each significant activity is described as follows:

1. Description of the activity provides background information about the activity.
2. Levels of Service shows the defined service quality for a particular activity or service area against which service performance can be measured.
3. Performance Targets show the ways in which the Council proposes to measure and report on its performance.
4. Financial Summary shows the estimated costs of carrying out the activity.



Leadership

Council and District Expenses
Community Boards



Council/Support Services/District Expenses

Description

The political structure, which provides a representative local government for the people of the South Taranaki District, is a Council consisting of a Mayor and 12 councillors who represent five wards. The wards are also represented by four Community Boards.

Support services for the Council and Community Boards include part of the cost of managing the organisation.

This includes the cost of maintaining the valuation roll, ACC charges, bank charges, occupational safety, and audit fees. These items do not contribute specifically to any of the Council's activities.

Levels of Service

Delivery of Activity

The Council will advocate effectively on behalf of the people of the South Taranaki District with Central Government, including Members of Parliament and any other organisation through a formal process that identifies external policies and proposals which affect the district.

The Council will ensure the effectiveness of its representative structure.

Elected members will keep up-to-date with relevant issues and remain informed on local issues.

The Council will periodically review its decision-making practices to enhance the objectivity, timeliness and decisiveness with which decisions are reached.

The Management Team will update the Long Term Council Community Plan to incorporate specific improvements to the Council's activities across the district to provide effective long-term community financial plans.

The Management Team will adopt risk management practices that ensure risks to the public and the Council and Council's employees are minimised within financial constraints.

Customer Service

The Council will communicate its vision and policies to the public in a 'user friendly' manner, including through the Council's web site, and actively seek input from the people of the district on their concerns and ideas for the well-being of the district.

The Council will recognise and encourage others who provide positive leadership in the community.

The Management Team will seek feedback regularly on the quality, responsiveness and performance of all services and every two years independently survey and benchmark the performance of the organisation with the best providers of similar services.

The Council will aim to respond to requests from customers as quickly as possible.

Monitoring and Review

The Council will act to oversee the plans and performance of the organisation and through its governance policies, will ensure high standards are maintained in all the areas identified in this plan.

The Council will monitor its targets for Council/Support Services/District Expenses and review its services through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

The Council will monitor the exploration and evaluation of partnership arrangements for the management and operation of Council services.

The Council will monitor the establishment of effective contractual relationships to obtain best cost/performance benefits for every contract.

The Council will monitor the implementation of competitive tendering of key community services and infrastructural maintenance and improvement projects to ensure costs are controlled.

Performance Targets

Delivery of Activity

To inform the public about Local and Central Government issues and seek feedback.

- Public feedback will be sought and considered as and when required.
- Submissions will be prepared and sent to Central Government as required.

To have Councillors be ambassadors for the democratic decisions they are making on behalf of their electors.

- A voluntary register of activity will be kept by Councillors.
- A register of elected representatives' attendance at Council meetings and workshops will be maintained.

To provide Councillors with reports that meet the requirements of the Governance Policies.

- Reports will be provided to Councillors as per the Governance Statement schedule.

Customer Service

To implement a "Citizens Recognition" Programme.

- Annual ceremonies will be held, recipients recognised and the public informed by 30 June each year.

To hold discussions when appropriate, with representatives from Stratford District Council and New Plymouth District Council regarding areas of potential joint benefit and to determine the way forward.

- Implementation plans will be developed as suitable services are identified.

To ensure all risks identified are reported in accordance with the Governance Statement.

- Risks will be reported to the Chief Executive on a monthly basis.
- The Chief Executive will report governance risks to Council as soon as possible.

Specific Targets for 2005/2006:

To prepare the LTCCP for consultation.

- Draft Plan available by early April 2006.

To consider community feedback through the LTCCP process.

- Community feedback to be considered by Council by 31 May 2006.
- LTCCP to be adopted by 30 June 2006.

Monitoring and Review

To monitor Community Board objectives.

- Annually report results in the Annual Report by 31 October each year.

The Council will monitor and review the delivery of the Council/Support Services/District Expenses activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

To undertake annual client surveys and participate in Ministry for the Environment's Benchmarking Study.

- A report to Council showing the results will be provided by 31 May annually.

To monitor and review Governance Policy reports.



Financial Summary - Council and District Expenses

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|------------------|----------------|
| 2,136,514 | Operating Expenses | 2,050,047 | 1,945,250 | (104,797) | |
| 20,000 | Operating Revenue | - | - | - | |
| 2,116,514 | Net Cost of Service | 2,050,047 | 1,945,250 | (104,797) | |
| | | | | | |
| | Expenditure | | | | |
| 1,607,014 | Reallocated Overheads | 1,575,047 | 1,469,750 | (105,297) | 12 |
| 529,500 | Direct Costs | 475,000 | 475,500 | 500 | |
| | Interest | | | | |
| | Depreciation | | | | |
| 2,136,514 | Total Operating Expenditure | 2,050,047 | 1,945,250 | (104,797) | |
| 212,000 | Renewals | 234,000 | 124,000 | (110,000) | 13 |
| 1,195,000 | Capital Improvements | 245,000 | 45,000 | (200,000) | 14 |
| 134,000 | Loan Principal | 170,000 | 155,500 | (14,500) | |
| 3,677,514 | Total Expenditure | 2,699,047 | 2,269,750 | (429,297) | |
| | | | | | |
| | Funded By | | | | |
| 2,250,514 | General Rates and Revenues | 2,220,047 | 2,100,750 | (119,297) | 15 |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| 20,000 | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| 212,000 | Renewals from Deprec Res | 234,000 | 139,000 | (95,000) | 13 |
| 1,195,000 | Loans for Capital Improvements | 245,000 | 30,000 | (215,000) | 14 |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 3,677,514 | Total Funding | 2,699,047 | 2,269,750 | (429,297) | |

* Refer to pages 96 to 98 for variance explanations.

Community Boards

Description

The four boards representing five wards are unincorporated bodies subject to specific provisions under the Local Government Act 2002.

Levels of Service

Delivery of Activity

To consider and report back on matters referred to the Board by the South Taranaki District Council.

To effectively use and manage any powers delegated to the Board by the South Taranaki District Council.

Customer Service

To consider and report to the South Taranaki District Council any matter of interest or concern to the Community Board in the board's capacity as an advocate for the community.

To communicate with community organisations, special interest groups and general members of the community.

Monitoring and Review

To overview the supply of services provided by the South Taranaki District Council to the local community.

The Community Boards will monitor its targets, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of processes.

Performance Targets

Delivery of Activity

Assist the Council's communication of its LTCCP to the community.

- Encourage attendance at each Community Board's Open Forum.

To recognise the special contributions of individuals and groups to the community.

- By recommending people for Citizens' Awards annually.
- By recognising in the minutes of Community Board meetings, the contributions made.

Network with other local and national Community Boards and Councillors.

To assist in the development of a long-term community development plan for the district's communities to establish the needs of the community and to create an environment that supports community development.

- To assist with the production of a community development plan.
- Identifying worthwhile community projects and facilitate delivery of the projects to the community.
- Identifying strategies to encourage economic development opportunities within the community and facilitating their delivery.
- Identifying strategies to promote places in the district to visit and live.
- Encourage public involvement in the development and delivery of the plan.
- Identify future infrastructure needs of the community.
- Identify strategies to ensure the community is sustainable and has services required to operate as an effective community.

Manage the distribution of discretionary funds for cultural and recreational purposes.

To promote recognition of local heritage features and beautification projects.

- Support for beautification and heritage projects within the community.
- Encourage the use of heritage plaques on historic buildings.

Customer Service

To represent the concerns and aspirations of the district to the South Taranaki District Council by listening to the community and identifying and confirming issues they have.

- Liaise with appropriate Council Officers when issues are raised.
- Prepare and present recommendations to the Council.
- Follow up on the progress and overview the implementation of the recommendations.
- Report back to the community on the recommendations.

Make submissions on behalf of the community to the South Taranaki District Council's LTCCP.

To improve the consultation with and availability to the public of the Community Boards.

- Hold meetings with concerned or interested community groups.
- Hold informal meetings with members of the public to discuss their issues and concerns.

Monitoring and Review

The Community Boards will monitor and review the delivery of the activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

To monitor and report to the South Taranaki District Council and where relevant make recommendations on service levels and standards for community facilities, property and library plus facilities.

To monitor and report to the South Taranaki District Council and where relevant make recommendations on service levels and standards for Roads, Water, Wastewater and Solid Waste.

To monitor and report to the South Taranaki District Council and where relevant make recommendations on service levels and standards for Animal Control, Noise Control, Licensing issues, Building Control and Emergency Services.

To monitor and report to the South Taranaki District Council and where relevant make recommendations on the effect of the District Plan and immediately inform the Council of any known breaches of the plan or consents issued under that plan.

Egmont Plains Community Board Specific Target

Improve Consultation

- Hold a minimum of six meetings per year with concerned or interested community groups.
- Publish five articles in the Opunake and Coastal News on the Board's activities, local events and service improvements per year.

Hawera Community Board Specific Target

Improve Consultation

- Liaise as required with concerned or interested community groups.

Patea and Eltham Community Boards Specific Target

Improve Consultation

- Write a monthly column for the local media covering relevant issues.



Community Services and Development

Cemeteries
Community Development
Economic Development
Halls
Information South Taranaki
Libraries
Parks and Reserves
Property
Swimming Pools
Toilets



Cemeteries

Description

Council provides ten cemeteries throughout the district situated at Opunake, Otakeho, Manaia, Kaponga, Eltham, Waihi, Ohawe Beach, Hawera, Okaiawa and Patea.

Levels of Service

Delivery of Activity

Council will continue to provide adequate cemetery space and management for the long term future.

Customer Service

Council will provide an efficient and effective response to our customers by responding within specific timeframes. We will develop policies and/or procedures for dealing with relevant requests.

Monitoring and Review

The Council will monitor its targets for cemeteries, review its services through surveys and feedback and provide full continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

400 contract inspections will be conducted per year and non-compliance must be no greater than 5%. (500 in LTCCP - change is to reflect a change in focus to parks and reserves).

Grass Length

To comply with Council's A Grade standard for green space areas - between 10 mm and 35 mm with all cuttings removed.

Cemetery Toilets

Public conveniences within cemeteries will be maintained in accordance with Council's public toilets cleaning standards.

Backfilling

Any subsidence of gravesites will be rectified immediately following discovery or notification.

General Ground Maintenance

All grave and path edges are clearly defined.

Customer Service

- We will respond to Customer Service Requests (CSR's) in an efficient and timely manner in accordance with specified targets.
- All interments will be handled by Council staff and contractors in a responsive and sensitive manner.
- Council's contract staff will be on site during all interments.

Monitoring and Review

- The Council will monitor and review the delivery of the cemeteries activity and its customer service for the purpose of continual improvement. Data collected will be analysed through ISO9001 protocols.
- Performance targets will be reported against on a monthly basis.

Financial Summary - Cemeteries

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|-----------------|----------------|
| | | | | | |
| 306,219 | Operating Expenses | 298,936 | 256,948 | (41,988) | |
| 77,922 | Operating Revenue | 77,922 | 72,600 | (5,322) | |
| 228,297 | Net Cost of Service | 221,014 | 184,348 | (36,666) | |
| | Expenditure | | | | |
| 73,680 | Reallocated Overheads | 72,475 | 25,839 | (46,636) | |
| 229,032 | Direct Costs | 220,540 | 223,529 | 2,989 | |
| 2,903 | Interest | 5,317 | 5,100 | (217) | |
| 604 | Depreciation | 604 | 2,480 | 1,876 | |
| 306,219 | Total Operating Expenditure | 298,936 | 256,948 | (41,988) | |
| | Renewals | | | | |
| 90,500 | Capital Improvements | 10,000 | 10,000 | - | |
| 1,668 | Loan Principal | 3,208 | 3,080 | (128) | |
| 398,387 | Total Expenditure | 312,144 | 270,028 | (42,116) | |
| | Funded By | | | | |
| 242,861 | General Rates and Revenues | 233,618 | 194,948 | (38,670) | |
| 2,222 | Grants and Subsidies | 2,222 | - | (2,222) | |
| | Targeted Rates | | | | |
| 75,700 | User Fees and Charges | 75,700 | 72,600 | (3,100) | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| 77,000 | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| 604 | Non Funded Depreciation | 604 | 2,480 | 1,876 | |
| | Utilising Other Reserves | | | | |
| 398,387 | Total Funding | 312,144 | 270,028 | (42,116) | |



Community Development

Description

This activity demonstrates Council's commitment to developing partnerships with communities throughout the district with the specific aim of planning and implementing community-driven projects. Council has produced seven individual community development plans, which contain projects identified by these communities for the purpose of improving their social, cultural, economic and environment wellbeing. The aim is to develop partnerships between Council and existing organisations and individuals to undertake the projects identified in each of the plans.

Levels of Service

Delivery of Activity

Support the provision of well maintained functional facilities which will meet the changing needs of communities in the areas of sport, recreation, art, cultural and heritage.

Customer Service

Work with communities to ensure that expenditure is targeted to future needs and priorities.

Recognise Tanagata Whenua as important stakeholders when considering strategies for the districts communities.

Work with communities to develop partnerships and initiatives which protect and enhance our natural environment.

Develop Council's role as facilitator and advocate for appropriate education, health, social and transport services in South Taranaki.

Provide support and recognition to empower our community volunteers and groups.

Provide support and recognition to empower our clubs and cultural groups to achieve their own goals.

Monitoring and Review

Engage in continuous collaboration with communities and conduct an annual programme of review and updating of Community Development Plans to ensure the ongoing support and participation of communities and the continuous building of partnerships with communities and other agencies.

The Council will monitor its targets for Community Development, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

Appropriate programmes and strategies are supported to protect and enhance our environment.

- Hui are held and strategies developed to mitigate the impacts of coastal land development.
- Partnerships are established between land-care groups and stakeholders to develop and promote environmental programmes.

To facilitate improved access to health and support services and education and training for South Taranaki residents.

- Facilitate the development of appropriate networks and partnerships with service and education providers, funders and stakeholders.
- Develop partnerships and resources to provide information, training, support and recognition to strengthen the capacity of voluntary support and service groups.

Work with community groups and agencies to develop cost effective and sustainable long term strategies to meet the cultural needs of residents throughout the district.

- Complete a feasibility study for a combined sports facility in Hawera.
- Research and develop a District Arts, Culture and Heritage Policy.
- Complete a feasibility study for a district Artspace.

Work with communities and groups to initiate events and programmes which stimulate and enhance our cultural environment and preserve our stories and heritage.

- A range of cultural events and initiatives will be supported by Council.

Customer Service

The customer service role for this activity relates to the way in which the Council will engage with communities and stakeholders to:

- The Community Development Unit will engage in a process of continuous collaboration with communities and stakeholders to record issues and new initiatives.
- Ensure all residents have the opportunity to participate in decision making in relation to the community development plans and issues, opportunities and outcomes which are identified through that community planning process.
- Ensure that all residents have the opportunity to participate in the completion of projects which affect them.
- Council Staff will meet the Nga Rauru, Nga Ruahine, Ngati Ruanui and Taranaki Iwi representatives by arrangement with each of the four Iwi, to provide an opportunity for continuous input from Tangata Whenua into the Community Development Plans and to raise issues of interest or concern.

Monitoring and Review

To complete an annual review of the seven Community Development Plans to monitor Council's progress in contributing toward the community outcomes.

- Each of the seven communities will receive reports on progress relating to projects identified in the Community Development Plans.
- Each of the seven communities have the opportunity to provide feedback on progress and review priorities for the coming year.

The Council will monitor and review the delivery of the Community Development activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.



Financial Summary - Community Development

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|----------------|----------------|
| 824,929 | Operating Expenses | 815,929 | 1,316,389 | 500,460 | |
| - | Operating Revenue | - | - | - | |
| 824,929 | Net Cost of Service | 815,929 | 1,316,389 | 500,460 | |
| | Expenditure | | | | |
| 436,075 | Reallocated Overheads | 436,075 | 631,535 | 195,460 | 16 |
| 388,854 | Direct Costs | 379,854 | 684,854 | 305,000 | 17 |
| | Interest | | | - | |
| | Depreciation | | | - | |
| 824,929 | Total Operating Expenditure | 815,929 | 1,316,389 | 500,460 | |
| | Renewals | | | | |
| 300,000 | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 1,124,929 | Total Expenditure | 815,929 | 1,316,389 | 500,460 | |
| | Funded By | | | | |
| 824,929 | General Rates and Revenues | 815,929 | 1,016,389 | 200,460 | 18 |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| 300,000 | Utilising Other Reserves | | 300,000 | 300,000 | 17 |
| 1,124,929 | Total Funding | 815,929 | 1,316,389 | 500,460 | |

* Refer to pages 96 to 98 for variance explanations.

Economic Development

Description

The Council undertakes a number of initiatives in order to foster industry and employment opportunities in the South Taranaki District and to promote a positive image of the district with consumers, potential investors, residents and key agencies.

As part of this strategic direction, the Council continues to work to enhance its partnership approach with relevant regional bodies and to assist with projects that will benefit the region.

Levels of Service

Economic Development

Delivery of Activity

Work in partnership with other agencies to co-ordinate forward planning, provide support, and achieve shared goals in the area of economic development.

Foster local business networks to seek new and innovative opportunities for employment growth and encourage communication between various sector groups and agencies within the district and, where appropriate, outside the district.

Complete Council's Urban Improvement Programme.

Customer Service

Develop Council's role as facilitator and advocate for economic development particularly in the area of skill shortages, business training, funding for research and development and marketing, and legislative issues.

Monitoring and Review

The Council will monitor targets for Economic Development, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Tourism and Promotion

Delivery of Activity

Support and encourage tourism promotion.

Develop effective branding and marketing programmes, events and promotions that celebrate the districts unique heritage, characteristics and advantages.

Monitoring and Review

The Council will monitor its targets for Tourism and Promotion, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Economic Development

Delivery of Activity

To promote the potential for business development in South Taranaki to inward investors, central government and regional agencies and local entrepreneurs through a range of business incentive packages.

- Ongoing promotion and administration of the Council's Business Incentive Packages will be carried out throughout each financial year.

To support the promotion of South Taranaki as a centre of business innovation and excellence and accompanying lifestyle opportunities to appeal to business markets, residents and visitors.

- Council will support the development of marketing strategies targeted to visitors and new residents.

- Council will support events and strategies which promote South Taranaki's image as a centre of innovation and excellence.

Customer Service

Ensure that activities and initiatives are appropriate to the needs of business stakeholders and the community through:

- Maintaining relationships with Business Associations and Industry Clusters and spokespeople.
- Customer and business research.

Monitoring and Review

To facilitate an increase in employment and economic growth by financially supporting a district wide business advisory and visitation service within a framework appropriate to the needs of South Taranaki.

- Annual funding of \$72,000 will be allocated for the provision of a business advisory service.
- Appropriate key performance indicators and reporting procedures will be established.

The Council will monitor and review the delivery of the Economic Development activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Tourism and Promotion

Delivery of Activity

To build the capacity of the districts tourism industry to attract and meet the needs of visitors.

- Individual communities will be supported to develop branding programmes, events and promotions that celebrate the districts unique heritage, characteristics and advantages.
- Council will facilitate and support the development of internal tourism networks to build the capacity of our industry through joint training, development and promotional activities.

Monitoring and Review

To facilitate an increase in employment and economic growth by financially supporting external tourism promotions and strategies appropriate to the needs of South Taranaki.

- Annual funding of \$85,000 will be allocated for Regional Tourism.
- Appropriate key performance indicators and reporting procedures will be established.

The Council will monitor and review the delivery of the Economic Development activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Financial Summary - Economic Development

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|-----------------|----------------|
| 408,925 | Operating Expenses | 444,850 | 417,058 | (27,792) | |
| - | Operating Revenue | - | - | - | |
| 408,925 | Net Cost of Service | 444,850 | 417,058 | (27,792) | |
| | Expenditure | | | | |
| | Reallocated Overheads | | 42,194 | 42,194 | |
| 374,000 | Direct Costs | 375,000 | 302,000 | (73,000) | |
| 34,925 | Interest | 69,850 | 72,864 | 3,014 | |
| | Depreciation | | | | |
| 408,925 | Total Operating Expenditure | 444,850 | 417,058 | (27,792) | |
| | Renewals | | | | |
| 1,100,000 | Capital Improvements | | | | |
| 22,000 | Loan Principal | 44,000 | 44,000 | - | |
| 1,530,925 | Total Expenditure | 488,850 | 461,058 | (27,792) | |
| | Funded By | | | | |
| 230,925 | General Rates and Revenues | 288,850 | 336,058 | 47,208 | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| 1,100,000 | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| 200,000 | Utilising Other Reserves | 200,000 | 125,000 | (75,000) | |
| 1,530,925 | Total Funding | 488,850 | 461,058 | (27,792) | |



Halls

Description

Council provides seven halls throughout the district to meet the social recreational and official needs of the communities of the South Taranaki District. A number of the rural halls are owned and managed by the communities or other organisation situated on council land.

Levels of Service

Delivery of Activity

Council will continue to provide existing well maintained halls for the local communities.

Customer Service

Council will provide an efficient and effective response to our customers by responding to any matter relating to halls within specific timeframes. This will be achieved primarily through the Customer Service Request System.

Monitoring and Review

The Council will monitor its targets for Halls, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Regular physical inspections of the halls are undertaken to ensure that maintenance is kept to a high standard.

Existing and future use trends will be consulted on by the Community Development process.

Performance Targets

Delivery of Activity

350 hall inspections will be conducted per year and non-compliance must be no greater than 5%.

Halls Toilets

Public conveniences within Council's halls and theatre complexes will be maintained in accordance with Council's public toilet cleaning standards.

Halls Kitchens

Kitchens will be kept clean and tidy at all times, all surfaces will be wiped daily or following any use.

Hall Floors

Hall floors will be hot washed weekly or following any use.

Customer Service

We will respond to Customer Service Requests (CSR's) in an efficient and timely manner in accordance with specified targets.

Cleanliness - investigate same day.

Major maintenance - investigate within three days.

Minor maintenance - investigate within one day.

Toilets - Cleaned on daily or as required basis and check on a weekly basis.

Monitoring and Review

The Council will monitor and review the delivery of the Halls activity and its customer service for the purpose of continual improvement. Data collected will be analysed through ISO9001 protocols.

Performance targets will be reported against on a monthly basis.

Financial Summary - Halls

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|-----------------|----------------|
| 281,135 | Operating Expenses | 341,789 | 257,270 | (84,519) | |
| 34,500 | Operating Revenue | 34,500 | 34,500 | - | |
| 246,635 | Net Cost of Service | 307,289 | 222,770 | (84,519) | |
| | Expenditure | | | | |
| 47,861 | Reallocated Overheads | 51,335 | 21,919 | (29,416) | |
| 198,454 | Direct Costs | 255,634 | 191,775 | (63,859) | |
| | Interest | | | | |
| 34,820 | Depreciation | 34,820 | 43,576 | 8,756 | |
| 281,135 | Total Operating Expenditure | 341,789 | 257,270 | (84,519) | |
| 14,100 | Renewals | | | | |
| | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 295,235 | Total Expenditure | 341,789 | 257,270 | (84,519) | |
| | Funded By | | | | |
| 225,915 | General Rates and Revenues | 272,469 | 179,194 | (93,275) | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 34,500 | User Fees and Charges | 34,500 | 34,500 | - | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| 34,820 | Non Funded Depreciation | 34,820 | 43,576 | 8,756 | |
| | Utilising Other Reserves | | | | |
| 295,235 | Total Funding | 341,789 | 257,270 | (84,519) | |



Information South Taranaki

Description

Information South Taranaki promotes the district's attractions and facilities to both visitors to the area and local residents. The office manages Council's established events programme and provides district wide event co-ordination and assistance.

Information South Taranaki has Visitor Information Network (VIN) accreditation. It also offers information through each of the district's Library Plus facilities (except Hawera).

Information South Taranaki provides local, regional and national information to visitors and locals. The staff at Information South Taranaki are also able to help plan and book short or long-stay holidays within New Zealand and are ticketing agents for most travel services including ferry, train and bus travel.

Information South Taranaki is also responsible for managing and promoting the district's two premier venues, the Eltham Town Hall and the Memorial Theatre in Hawera. It organises the school holiday programme and events throughout the district such as the Concerts on the Lake. The office also assists with advice on community events and is represented on a number of regional event committees.

Levels of Service

Delivery of Activity

The Information South Taranaki office provides a responsive level of service to both visitors and locals that meets the standards required by the Visitor Information Network (VIN). The office is open seven days per week, only closing on Christmas Day and currently opens in excess of 52 hours per week. Due to increasing visitor numbers and expectations, it is likely that within the next three years that Information South Taranaki may be required to open longer during the peak summer months, particularly during the weekends and on public holidays.

Customer Service

Enquiries are promptly dealt with and close liaison is maintained with relevant industry sources and networks.

Information South Taranaki provides an events programme in parks throughout the district and plans include a major event. It also aims to attract a minimum of six extra events to the premier venues per year. It is expected that substantial growth in the area of events will occur over the next three years. The growth is likely to be mostly in the outdoor events, however work will continue to attract shows to the premier venues.

Monitoring and Review

The office runs a school holiday programme during each holiday break. The programme is reviewed every two years to ensure that the programme is fresh and interesting and that the best method for service delivery is being used.

The Council will monitor its targets for Information South Taranaki, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

To manage Council's Events Programme:

- Five events organised in Council parks within the 2005/2006 financial year.
- Events are run in a way that provides a safe environment for all participants.

To manage school holiday programmes.

- One two-week programme will be managed during each school holiday break.

Customer Service

To manage and promote the use of Council's premier venues.

- Attract six shows to premier venues.

Monitoring and Review

To monitor visitor satisfaction with Information South Taranaki.

- To achieve 90% satisfaction as measured by customer feedback responses.

To continue to meet the requirements for VIN accreditation.

- VIN accreditation will be maintained on an on-going basis.

The Council will monitor and review the delivery of the Information South Taranaki activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Financial Summary - Information South Taranaki

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|-----------------|----------------|
| 395,249 | Operating Expenses | 401,779 | 388,466 | (13,313) | |
| 63,500 | Operating Revenue | 73,500 | 76,500 | 3,000 | |
| 331,749 | Net Cost of Service | 328,279 | 311,966 | (16,313) | |
| | Expenditure | | | | |
| 83,423 | Reallocated Overheads | 82,686 | 48,713 | (33,973) | |
| 308,810 | Direct Costs | 313,060 | 333,460 | 20,400 | |
| 3,016 | Interest | 6,033 | 6,293 | 260 | |
| | Depreciation | | | - | |
| 395,249 | Total Operating Expenditure | 401,779 | 388,466 | (13,313) | |
| | Renewals | | | | |
| 95,000 | Capital Improvements | | | | |
| 1,900 | Loan Principal | 3,800 | 3,800 | - | |
| 492,149 | Total Expenditure | 405,579 | 392,266 | (13,313) | |
| | Funded By | | | | |
| 333,649 | General Rates and Revenues | 332,079 | 315,766 | (16,313) | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 63,500 | User Fees and Charges | 73,500 | 76,500 | 3,000 | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| 95,000 | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 492,149 | Total Funding | 405,579 | 392,266 | (13,313) | |

Libraries

Description

The Council provides an extensive combined library and Council service throughout South Taranaki district via its Library Plus facilities located at Egmont, Eltham, Hawera, Kaponga, Manaia, Patea and Waverley.

The services provided include payment of rates, water accounts and dog licensing. Pensioner housing, cemetery enquiries, building consent applications, property file requests and community facility bookings are also catered for.

Library members can also interloan items from throughout New Zealand through Te Puna the national library interloan system. Since February 2004, South Taranaki District libraries have subscribed to an electronic resource database that provides free access to thousands of international and local journal articles. This information is available in the Library and on the website 24 hours a day seven days a week.

Levels of Service

Delivery of Service

Council aims to provide a service that matches the importance communities place on their libraries and provides a logical range of local services to residents.

All libraries other than Hawera, offer an integrated range of services including a full library service and selected Council services. These facilities have a secondary role as visitor information centres and disseminate information as required. The Hawera Library offers a full library service and a reduced range of Council and visitor information services. This is because full services are available through the Hawera Administration building and the Information South Taranaki office, both of which are located in Hawera.

Customer Service

Each community enjoys a facility open for a minimum of 25 hours (Kaponga Library Plus) to a maximum of 45.5 hours per week at Opunake and Hawera. The district libraries are available to anyone who wishes to use them.

Council is committed to offering free membership to libraries and keeping user pay charges to a minimum. Charges are made for a small range of selected activities including the interloan system, photocopying, use of the public internet terminals and access to material through NZBN.

Monitoring and Review

Council has adopted the Standards for New Zealand Public Libraries (2002), the UNESCO Public Library Manifesto 1994 and a number of Policy and Planning Statements issued by the Library and Information Association of New Zealand Aotearoa (LIANZA).

The Council will monitor its targets for Libraries, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

- Customer satisfaction levels above 90%.
- To issue 12 items per capita per year. (Increase from 11 in LTCCP).
- To add 6,500 new books across the district in 2005/2006.

Customer Service

Library Users

- To achieve 10 visits per capita per year.
- To attain a membership of 45% of the district population.
- To promote a minimum of eight visits to or from groups i.e. schools or for activities/events at each Library Plus facility.

Monitoring and Review

To complete the LIANZ Public Library special interest group annual statistics survey.

To run specific library surveys in conjunction with the Community Development Unit with each community, inviting both positive and negative feedback on the quality of service.

To meet the Standards for New Zealand Public Libraries 2002.

The Council will monitor and review the delivery of the Library activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Financial Summary - Libraries

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|----------------|----------------|
| 1,656,073 | Operating Expenses | 1,656,715 | 1,777,334 | 120,619 | |
| 15,770 | Operating Revenue | 15,770 | 16,350 | 580 | |
| 1,640,303 | Net Cost of Service | 1,640,945 | 1,760,984 | 120,039 | |
| | Expenditure | | | | |
| 410,104 | Reallocated Overheads | 404,762 | 442,992 | 38,230 | |
| 1,055,584 | Direct Costs | 1,050,684 | 1,076,219 | 25,535 | |
| 42,498 | Interest | 39,915 | 41,205 | 1,290 | |
| 147,887 | Depreciation | 161,354 | 216,918 | 55,564 | |
| 1,656,073 | Total Operating Expenditure | 1,656,715 | 1,777,334 | 120,619 | |
| 134,673 | Renewals | 148,140 | 148,140 | - | |
| | Capital Improvements | | | | |
| 31,621 | Loan Principal | 31,621 | 31,419 | (202) | |
| 1,822,367 | Total Expenditure | 1,836,476 | 1,956,893 | 120,417 | |
| | Funded By | | | | |
| 1,658,710 | General Rates and Revenues | 1,659,352 | 1,710,158 | 50,806 | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 15,770 | User Fees and Charges | 15,770 | 16,350 | 580 | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| 134,673 | Renewals from Deprec Res | 148,140 | 148,140 | - | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| 13,214 | Non Funded Depreciation | 13,214 | 82,245 | 69,031 | |
| | Utilising Other Reserves | | | | |
| 1,822,367 | Total Funding | 1,836,476 | 1,956,893 | 120,417 | |



Parks and Reserves

Description

Council maintains 695 hectares of sports fields, open parks, and reserves, as well as other green space areas across the district, which range from significant areas, such as, Hicks Park in Hawera to small pocket parks across the South Taranaki townships.

Council owns seven motorcamps throughout the district which are managed under different models ranging from formal leasehold to freedom camps managed in-house.

Levels of Service

Delivery of Activity

Parks and reserves are open seven days per week twenty four hours per day. All maintenance work is carried out to performance based criteria.

Customer Service

The Council will provide an efficient and effective response to our customers by responding to any matter relating to Parks and Reserves within specific time frames. This will primarily be achieved through the Customer Service Request System.

Monitoring and Review

The Council will monitor our asset maintenance specifications in a pro-active manner with pre-emptive discussions with service delivery agents to minimise problems.

The Council will monitor its targets for Parks and Reserves, review its service through surveys and feedback and provide for continuous improvements through the ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

900 contract inspections will be conducted per year and non-compliance must be no greater than 5%. (750 in LTCCP - change is to reflect greater focus on Parks and Reserves).

- Grass length in all parks to meet Council's B grade standards for greenspace areas between 20 mm and 60 mm cuttings lie where they fall.
- Gardens to be kept weedfree at all times.
- Hedges to be kept tidy at all times (Grade A both sides and top Grade B - one side only).
- Edges to be sharp and clearly defined at all times.
- Rubbish bins to be no more than three quarters full at any time.
- Parks property to be graffiti free.
- Vandalism to be rectified as soon as practical.

Customer Service

We will respond to Customer Service Requests (CSR's) in an efficient and timely manner in accordance with specified targets.

The following response times vary according to the nature of the query, complaint or action required.

| | | |
|--------------------|---|---|
| Berms | } | <ul style="list-style-type: none">• Investigate - within one or two days.• Notice to contractor - within one to three days.• Work orders - one, five or ten days. |
| Buildings | | |
| Playgrounds | | |
| Street Trees | | |
| Vandalism/Graffiti | | |

Toilets - most cleaned on a daily basis, checked on a weekly basis.

Monitoring and Review

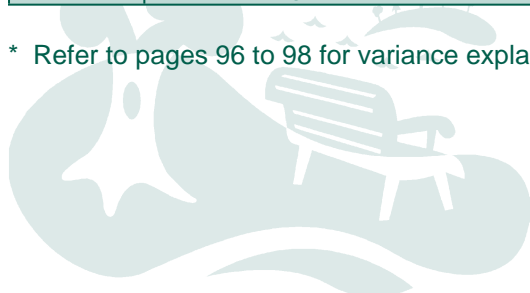
The Council will monitor and review the delivery of the Parks and Reserves activity and its customer service for the purpose of continual improvement. Data collected will be analysed through the ISO 90001 protocols.

A monthly report is received on the safety on all playground equipment.

Financial Summary - Parks and Reserves

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|----------------|----------------|
| 1,136,697 | Operating Expenses | 1,126,376 | 1,321,650 | 195,274 | |
| 143,068 | Operating Revenue | 143,026 | 139,150 | (3,876) | |
| 993,629 | Net Cost of Service | 983,350 | 1,182,500 | 199,150 | |
| | Expenditure | | | | |
| 127,845 | Reallocated Overheads | 125,631 | 92,210 | (33,421) | |
| 834,164 | Direct Costs | 826,176 | 898,820 | 72,644 | 19 |
| 24,010 | Interest | 23,891 | 23,184 | (707) | |
| 150,678 | Depreciation | 150,678 | 307,436 | 156,758 | 6 |
| 1,136,697 | Total Operating Expenditure | 1,126,376 | 1,321,650 | 195,274 | |
| | Renewals | | | | |
| 380,000 | Capital Improvements | | | | |
| 14,719 | Loan Principal | 14,719 | 14,000 | (719) | |
| 1,531,416 | Total Expenditure | 1,141,095 | 1,335,650 | 194,555 | |
| | Funded By | | | | |
| 866,670 | General Rates and Revenues | 847,391 | 889,064 | 41,673 | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 103,068 | User Fees and Charges | 103,026 | 139,150 | 36,124 | |
| | Interest | | | | |
| 40,000 | Sundry Revenue | 40,000 | - | (40,000) | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| 350,000 | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| 150,678 | Non Funded Depreciation | 150,678 | 307,436 | 156,758 | 6 |
| 21,000 | Utilising Other Reserves | | | | |
| 1,531,416 | Total Funding | 1,141,095 | 1,335,650 | 194,555 | |

* Refer to pages 96 to 98 for variance explanations.



Property

Description

This activity covers the management and maintenance of all land and buildings owned by the Council that is not included in other activities. The variety of properties can be summarised as housing for the elderly, rental dwellings, leased land, endowment land, miscellaneous reserves and forest blocks.

The portfolio is progressively reviewed to ensure that it is used efficiently and meets the needs of Council and the community. As part of the continuing review the Council continue to seek opportunities for Council to divest properties that are not considered to be within Council's core business.

The Council is the guardian of a number of parcels of land that have been vested by the Crown. This land cannot be disposed of due to the nature of the vesting.

Levels of Service

Delivery of Service

The Council aims to provide reliable, well maintained property assets that are suitable for the intended use.

The management and programming of maintenance for all the Council property is handled and monitored by Council's Property Unit but the physical maintenance work is contracted out.

Customer Service

Provide well maintained and safe living environments that are affordable and meets the needs of the customers.

Monitoring and Review

Council property is continually monitored to identify any properties that may be surplus and able to be sold.

The Council will monitor its targets for Property, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

- Maximum income is derived from the Council's forestry blocks and they are maintained to maximise their potential.
- At least 90% occupancy for rental housing.
- At least 95% occupancy for grazing property.
- Market rentals are received for all grazing properties.
- Dispose of 15 surplus properties per year. (20 in LTCCP - change to reflect estimated activity for 2005/2006).

Customer Service

We will respond to customer service requests, (CSRs) in an efficient and timely manner in accordance with specified targets.

The following response times will vary according to the nature of the query, complaint or action required.

Property
Forestry
Paper Roads
Pensioner Housing
Fencing
Weed Control
Cleaning
Insurance
Tenant
Maintenance

- Investigate - within one or two days.
- Notice to contractor - within one to three days.
- Work orders - one, five or ten days.

Monitoring and Review

The Council will monitor and review the delivery of the Property activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Financial Summary - Property

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|----------------|----------------|
| 770,630 | Operating Expenses | 886,818 | 1,054,673 | 167,855 | |
| 301,900 | Operating Revenue | 321,900 | 329,528 | 7,628 | |
| 468,730 | Net Cost of Service | 564,918 | 725,145 | 160,227 | |
| | Expenditure | | | | |
| 109,684 | Reallocated Overheads | 116,464 | 53,476 | (62,988) | |
| 521,803 | Direct Costs | 631,211 | 633,232 | 2,021 | |
| | Interest | | | | |
| 139,143 | Depreciation | 139,143 | 367,965 | 228,822 | 6 |
| 770,630 | Total Operating Expenditure | 886,818 | 1,054,673 | 167,855 | |
| | Renewals | | | - | |
| | Capital Improvements | | | - | |
| | Loan Principal | | | - | |
| 770,630 | Total Expenditure | 886,818 | 1,054,673 | 167,855 | |
| | Funded By | | | | |
| 329,587 | General Rates and Revenues | 425,775 | 307,180 | (118,595) | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 301,900 | User Fees and Charges | 306,900 | 314,528 | 7,628 | |
| | Interest | | | | |
| | Sundry Revenue | 15,000 | 15,000 | - | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| 139,143 | Non Funded Depreciation | 139,143 | 367,965 | 228,822 | 6 |
| | Utilising Other Reserves | | 50,000 | 50,000 | |
| 770,630 | Total Funding | 886,818 | 1,054,673 | 167,855 | |

* Refer to pages 96 to 98 for variance explanations.

Swimming Pools

Description

Council provides for the aquatic based recreation of local residents and visitors by the provision of swimming pools across the district.

Levels of Service

Delivery of Activity

The Council will continue to provide a safe and secure aquatic environment for the communities with the provision of swimming complexes. Rural pools will remain “free” to enter, although the imposition of a “local charge” is permitted. As an alternative, customer donations may be encouraged.

Improvements to facilities will be undertaken as funds permit. Customer donations at rural pools will be used to improve the environment at that pool.

Customer Service

Council will provide an efficient and effective response to our customers by responding within specific timeframes. Pools will operate as many hours as the budget allows.

Monitoring and Review

The Council will monitor its targets for Swimming Pools, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

Swimming Pools are operated in accordance with NZS 5826:2000 the New Zealand Standard for Pool Water Quality.

- Water quality will be maintained under NZS 5826:2000 on a daily basis, specifically PH and chlorine levels will be monitored daily.
- All lifeguards employed at our pools will be appropriately qualified.
- Grounds and toilets will be maintained to Council’s existing standards for Parks and Reserves and public toilet cleaning.

Customer Service

We will respond to Customer Service Requests (CSRs) in an efficient and timely manner in accordance with specified targets.

The following response times vary according to the nature of the query, complaint or action required.

| | | |
|----------------|---|--|
| Buildings | } | • investigate within one or two days |
| Ground/gardens | | • notice to contractors within one to three days |
| | | • work order issued - one, five or ten days |

Toilets - cleaned on a daily basis and checked on a weekly basis.

Monitoring and Review

The Council will monitor and review the delivery of the Swimming Pools activity and its customer service for the purpose of continual improvement. Data collected will be analysed through ISO9001 protocols.

Performance targets will be reported against on a monthly basis.

Financial Summary - Swimming Pools

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|--------------|----------------|
| 592,040 | Operating Expenses | 576,330 | 580,565 | 4,235 | |
| - | Operating Revenue | - | - | - | |
| 592,040 | Net Cost of Service | 576,330 | 580,565 | 4,235 | |
| | Expenditure | | | | |
| 72,578 | Reallocated Overheads | 71,106 | 53,726 | (17,380) | |
| 476,220 | Direct Costs | 462,620 | 478,120 | 15,500 | |
| 15,271 | Interest | 14,633 | 14,283 | (350) | |
| 27,971 | Depreciation | 27,971 | 34,436 | 6,465 | |
| 592,040 | Total Operating Expenditure | 576,330 | 580,565 | 4,235 | |
| | Renewals | | | | |
| | Capital Improvements | | | | |
| 9,451 | Loan Principal | 9,451 | 9,000 | (451) | |
| 601,491 | Total Expenditure | 585,781 | 589,565 | 3,784 | |
| | Funded By | | | | |
| 573,520 | General Rates and Revenues | 557,810 | 555,129 | (2,681) | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| 27,971 | Non Funded Depreciation | 27,971 | 34,436 | 6,465 | |
| | Utilising Other Reserves | | | | |
| 601,491 | Total Funding | 585,781 | 589,565 | 3,784 | |



Toilets

Description

Council provides 39 public toilets throughout the district. The public toilets are generally situated in the general business district, sports grounds, beaches and recreational reserves.

Levels of Service

Delivery of Activity

The Council will provide clean, hygienic, and safe toilets throughout the district for the long term in accordance with public toilet standard NZS 4241.

Customer Service

Council will provide an efficient and effective response to our customers by responding within specific timeframes. This will primarily be achieved through the Customer Request System.

Monitoring and Review

The Council will monitor its targets for Toilets, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Council will provide a proactive monitoring service.

Performance Targets

Delivery of Activity

500 contract inspections will be conducted per year and non-compliance with contract specifications must be no greater than 5%.

Cleanliness

Hawera CBD Twice daily, seven days per week.

Ohawe Beach }
Lake Rotorangi } Monday and Friday
Lake Rotokare }

Paora Road }
Stent Road } Weekly or as required
Bayley Road }
Kina Road }

Waverley Beach Twice weekly (off season)
Daily (during summer season)

Rest of district Daily - seven days a week

Supplies

All toilets to be well stocked with toilet paper, handtowels and soap.

Graffiti/Vandalism

To be removed or rectified as soon as practical.

Customer Service

We will respond to Customer Service Requests (CSRs) in an efficient and timely manner in accordance with specified targets.

The following response times vary according to the nature of the query, complaint or action required.

- | | | |
|---|---|--|
| <ul style="list-style-type: none">• Cleanliness• Buildings• Grounds/gardens | } | <ul style="list-style-type: none">• investigate and rectify same day.• investigate within one or two days.• notice to contractor required within one to three days.• work order issued - one, five or ten days. |
|---|---|--|

Monitoring and Review

The Council will monitor and review the delivery of the Toilets activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Performance targets will be reported against on a monthly basis.

Financial Summary - Toilets

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|-----------------|----------------|
| 224,445 | Operating Expenses | 227,003 | 215,869 | (11,134) | |
| - | Operating Revenue | - | - | - | |
| 224,445 | Net Cost of Service | 227,003 | 215,869 | (11,134) | |
| | Expenditure | | | | |
| 68,032 | Reallocated Overheads | 68,941 | 12,671 | (56,270) | |
| 112,310 | Direct Costs | 114,010 | 128,895 | 14,885 | |
| 34,646 | Interest | 34,595 | 34,279 | (316) | |
| 9,457 | Depreciation | 9,457 | 40,024 | 30,567 | |
| 224,445 | Total Operating Expenditure | 227,003 | 215,869 | (11,134) | |
| | Renewals | | | | |
| | Capital Improvements | | | | |
| 21,920 | Loan Principal | 21,920 | 20,800 | (1,120) | |
| 246,365 | Total Expenditure | 248,923 | 236,669 | (12,254) | |
| | Funded By | | | | |
| 236,908 | General Rates and Revenues | 239,466 | 196,645 | (42,821) | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| 9,457 | Non Funded Depreciation | 9,457 | 40,024 | 30,567 | |
| | Utilising Other Reserves | | | | |
| 246,365 | Total Funding | 248,923 | 236,669 | (12,254) | |



Infrastructure

Roading
Solid Waste
Stormwater
Wastewater
Eltham Drainage Committee
Water



Roading

Description

The South Taranaki District Council maintains and develops a substantial roading network to meet the needs of residents, and road users within the South Taranaki District. It recognises that Transit New Zealand operates and maintains the state highway network and interfaces with the Council's local road network.

The provision of safe, accessible roading infrastructure is essential to the economic, and social well being of the community.

Funding of the network comes from two sources, ratepayers (which recognises the use of roads by local residents) and Transfund New Zealand Ltd, (which redistributes road taxes taken by the Government from motorists).

Levels of Service

Delivery of Services

Continue with an ongoing maintenance and upgrade of all Council roads, bridges, footpaths and streetlights to achieve the required standards set out in the roading asset management plan.

To ensure the performance of the roads meet the standards to comply with Transfund technical and safety audits.

To ensure that no public roads remain closed longer than 24 hours unless reopening is prevented by a natural disaster.

Value for money is measured by comparing performance against other comparable roads outside the district.

Liaise with Police and the Land Transport New Zealand on NZ Road Safety Programme to provide enforcement to reduce road accidents.

Customer Service

To provide a positive service which values the customer and best serves the community and the environment.

Monitoring and Review

The roading assets will be managed in a sustainable way delivered by a 10 year renewal programme to meet the future demand and to preserve the long term service potential of the assets.

The Council will monitor its targets for Roading, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Services

Specific Targets for 2005/2006:

To complete the following Transfund New Zealand Ltd financial assisted works within budget by 30 June 2006, complying with the Transfund Agreement and the Council's standards, criteria, policy and guidelines.

- General maintenance programme within the budget of \$2.83 million.
- 100 kilometres of reseal and second coat seal at an average price below \$18,000 per kilometre.
- 12 kilometres of area-wide pavement treatment within the budget of \$1.7 million, with resulting roughness count less than 80.
- 3 kilometres of seal widening within the budget of \$234,000.
- To submit New Zealand Road Safety Programme to Land Transport New Zealand by 31 March 2006.

Customer Service

90% success for customer service request response times per maintenance contract times.

Achieve 70% customer satisfaction as measured by the biennial National Research Bureau customer survey.

Monitoring and Review

Completion of 100% of capital works (including renewals) programmed each year.

All physical works are carried out by competitive tender.

The Council will monitor and review the delivery of the Roothing activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Land Transport Safety Authority Road safety issues and data reports will be used to monitor the effectiveness of the Council land transport safety strategy.

Achieve a continuing reducing trend in the number of injury crashes occurring on roads in the district.

Financial Summary - Roothing

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|-------------------|------------------------------------|-------------------|--------------------|----------------|----------------|
| 8,479,190 | Operating Expenses | 8,462,307 | 8,854,495 | 392,188 | |
| 4,467,240 | Operating Revenue | 4,467,240 | 4,751,868 | 284,628 | |
| 4,011,950 | Net Cost of Service | 3,995,067 | 4,102,627 | 107,560 | |
| | Expenditure | | | | |
| 657,673 | Reallocated Overheads | 641,130 | 726,487 | 85,357 | |
| 4,369,250 | Direct Costs | 4,369,250 | 4,486,764 | 117,514 | 20 |
| 260,145 | Interest | 259,805 | 279,529 | 19,724 | |
| 3,192,122 | Depreciation | 3,192,122 | 3,361,715 | 169,593 | |
| 8,479,190 | Total Operating Expenditure | 8,462,307 | 8,854,495 | 392,188 | |
| 4,637,745 | Renewals | 4,637,745 | 4,902,184 | 264,439 | 20 |
| 1,394,500 | Capital Improvements | 1,394,500 | 1,379,790 | (14,710) | 20 |
| 216,450 | Loan Principal | 224,450 | 228,240 | 3,790 | |
| 14,727,885 | Total Expenditure | 14,719,002 | 15,364,709 | 645,707 | |
| | Funded By | | | | |
| 6,868,523 | General Rates and Revenues | 6,859,640 | 7,051,126 | 191,486 | |
| 4,467,240 | Grants and Subsidies | 4,467,240 | 4,751,868 | 284,628 | 20 |
| | Targeted Rates | | | | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| 2,759,122 | Renewals from Deprec Res | 2,759,122 | 2,935,274 | 176,152 | |
| 200,000 | Loans for Capital Improvements | 200,000 | 200,000 | - | |
| | Loans for Renewals | | | | |
| 433,000 | Non Funded Depreciation | 433,000 | 426,441 | (6,559) | |
| | Utilising Other Reserves | | | - | |
| 14,727,885 | Total Funding | 14,719,002 | 15,364,709 | 645,707 | |

* Refer to pages 96 to 98 for variance explanations.

Solid Waste

Description

Solid Waste Management is a key service for both urban and rural communities and has two components; collection (a kerbside service for urban communities, and transfer stations for receiving solid waste from all communities) and disposal (recycling and landfills). In more recent times the focus has been on the minimisation of the waste stream (reduce, re-use, recycle), and the disposal of the residual waste in larger landfills often serving a region.

Refuse transfer stations are located in Hawera, Opunake, Eltham, Waitotara and Waverley. Landfills are located at Manaia and Patea to receive solid waste from the transfer stations and other sources.

Council's further initiatives for waste minimisation will include a kerbside recycling service, and a green waste separation and recycling facility at the transfer stations and landfills. The Council will continue to promote recycling and green waste separation at the source.

Levels of Service

Delivery of Service

A solid waste service will be provided in an efficient and environmentally sustainable manner that ensures:

- A weekly domestic kerbside collection service for solid waste and recycling materials is available to all urban communities.
- All communities in the district have reasonable access to a solid waste disposal facility.
- Compliance with the resource consents for the Council's currently operating and closed landfills.

The Council will promote waste minimisation and aim to achieve the waste minimisation targets set in the Regional Waste Strategy. The Council will monitor the progress towards waste minimisation targets and review strategies to meet them as necessary.

Customer Service

The service will be provided in an efficient way and timely manner to meet customer expectations.

Monitoring and Review

The Council will monitor its targets for Solid Waste, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Service

Weekly collections are provided to all urban communities every week of the year.

Solid waste facilities remain open at the scheduled opening times.

100% compliance with resource consents for the operating and closed landfills.

Keep a record of the quantity of collected recycling materials and show the results in the annual report.

Customer Service

The customer satisfaction rating will be measured by the biennial National Research Bureau (NRB) survey.

- 80% satisfaction level for solid waste collection service.
- 80% satisfaction level for kerbside recycling service.
- 80% satisfaction level for solid waste disposal service.

Monitoring and Review

The Council will monitor and review the delivery of the Solid Waste activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Financial Summary - Solid Waste Disposal

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|------------------|----------------|
| | | | | | |
| 1,291,125 | Operating Expenses | 1,508,661 | 1,250,950 | (257,711) | |
| 720,000 | Operating Revenue | 600,000 | 707,500 | 107,500 | |
| 571,125 | Net Cost of Service | 908,661 | 543,450 | (365,211) | |
| | | | | | |
| | Expenditure | | | | |
| 167,093 | Reallocated Overheads | 179,729 | 224,971 | 45,242 | |
| 959,000 | Direct Costs | 1,169,000 | 858,000 | (311,000) | 21 |
| 160,457 | Interest | 155,357 | 157,874 | 2,517 | |
| 4,575 | Depreciation | 4,575 | 10,105 | 5,530 | |
| 1,291,125 | Total Operating Expenditure | 1,508,661 | 1,250,950 | (257,711) | |
| | Renewals | | | - | |
| | Capital Improvements | 100,000 | | (100,000) | 22 |
| 155,182 | Loan Principal | 160,182 | 170,788 | 10,606 | |
| 1,446,307 | Total Expenditure | 1,768,843 | 1,421,738 | (347,105) | |
| | | | | | |
| | Funded By | | | | |
| 721,732 | General Rates and Revenues | 1,064,268 | 704,133 | (360,135) | 23 |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 220,000 | User Fees and Charges | 100,000 | 207,500 | 107,500 | 23 |
| 300,000 | Contribution from Collection | 300,000 | 300,000 | - | |
| 200,000 | Sundry Revenue | 200,000 | 200,000 | - | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | 100,000 | | (100,000) | 22 |
| | Loans for Renewals | | | | |
| 4,575 | Non Funded Depreciation | 4,575 | 10,105 | 5,530 | |
| | Utilising Other Reserves | | | | |
| 1,446,307 | Total Funding | 1,768,843 | 1,421,738 | (347,105) | |

* Refer to pages 96 to 98 for variance explanations.



Financial Summary - Solid Waste Collection

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|---------------|----------------|
| 801,222 | Operating Expenses | 852,546 | 859,516 | 6,970 | |
| 1,101,222 | Operating Revenue | 1,152,546 | 1,159,516 | 6,970 | |
| (300,000) | Net Cost of Service | (300,000) | (300,000) | - | |
| | | | | | |
| | Expenditure | | | | |
| 69,624 | Reallocated Overheads | 70,948 | 101,651 | 30,703 | |
| 694,000 | Direct Costs | 744,000 | 719,200 | (24,800) | |
| | Interest | | | - | |
| 37,598 | Depreciation | 37,598 | 38,665 | 1,067 | |
| 801,222 | Total Operating Expenditure | 852,546 | 859,516 | 6,970 | |
| | Renewals | | 50,000 | 50,000 | |
| | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 801,222 | Total Expenditure | 852,546 | 909,516 | 56,970 | |
| | | | | | |
| | Funded By | | | | |
| | General Rates and Revenues | | | | |
| | Grants and Subsidies | | | | |
| 1,101,222 | Targeted Rates | 1,152,546 | 1,159,516 | 6,970 | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| (300,000) | Contribution towards Disposal | (300,000) | (300,000) | - | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | 50,000 | 50,000 | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 801,222 | Total Funding | 852,546 | 909,516 | 56,970 | |

Stormwater

Description

The goal of the stormwater service is to promote public health and safety and minimise the effects of stormwater on people, property and the environment.

The Council operates stormwater systems in Opunake, Kaponga, Eltham, Ohawe, Manaia, Hawera, Normanby, Patea, Waitotara, and Waverley townships. This activity involves the collection, transportation, and disposal of stormwater from roads and properties.

The stormwater, after rainfall, runs off the land and is collected by way of kerb and channel, sumps, reticulated pipe networks and/or open drains. It is then discharged into the environment at an appropriate point, normally natural water (streams, rivers or the sea) in such a way that it does not cause undue impact on the environment.

Levels of Service

Delivery of Service

The stormwater service will be provided in a way that inundation of urban properties is avoided except in extreme rainfall events and to ensure that ponding on roads does not create extreme hazards for motorists.

Customer Service

The Council will continue to improve the stormwater assets to a level that meets the customer expectations.

Monitoring and Review

The stormwater assets will be managed in a sustainable way delivered by a 10 year renewal programme to meet the future demand and to preserve the long term service potential of the assets.

We will monitor our targets for Stormwater, review our service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Service

The target is to achieve a level of protection from flooding of any buildings in the urban area is less than 2% Annual Exceedance Probability (AEP) i.e. once in 50 years.

Customer Service

The target is to achieve 90% customer satisfaction as measured by the biennial National Research Bureau customer survey.

Monitoring and Review

The target is to complete 100% of the capital works (including renewals) programmed for the year.

We will monitor and review the delivery of the Stormwater activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.



Financial Summary - Stormwater

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|-----------------|----------------|
| 524,363 | Operating Expenses | 561,465 | 523,611 | (37,854) | |
| - | Operating Revenue | - | - | - | |
| 524,363 | Net Cost of Service | 561,465 | 523,611 | (37,854) | |
| | Expenditure | | | | |
| 97,047 | Reallocated Overheads | 101,274 | 68,809 | (32,465) | |
| 92,355 | Direct Costs | 92,355 | 92,355 | - | |
| 147,506 | Interest | 180,381 | 168,498 | (11,883) | |
| 187,455 | Depreciation | 187,455 | 193,949 | 6,494 | |
| 524,363 | Total Operating Expenditure | 561,465 | 523,611 | (37,854) | |
| | Renewals | | | | |
| 679,000 | Capital Improvements | 482,000 | 482,000 | - | |
| 89,546 | Loan Principal | 112,766 | 107,440 | (5,326) | |
| 1,292,909 | Total Expenditure | 1,156,231 | 1,113,051 | (43,180) | |
| | Funded By | | | | |
| 524,363 | General Rates and Revenues | 561,465 | 523,611 | (37,854) | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| 89,546 | Loan Principal from Deprec Res | 112,766 | 107,440 | (5,326) | |
| | Renewals from Deprec Res | | 482,000 | 482,000 | 24 |
| 679,000 | Loans for Capital Improvements | 482,000 | - | (482,000) | 24 |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 1,292,909 | Total Funding | 1,156,231 | 1,113,051 | (43,180) | |

* Refer to pages 96 to 98 for variance explanations.

Wastewater

Description

Collecting and treating wastewater is essential for most urban communities to safeguard public health and minimise the environmental impact of wastewater disposal. The Council operates wastewater systems in Hawera (including Normanby), Kaponga, Eltham, Opunake, Manaia, Patea, Waverley, and Waiinu Beach. This involves its collection, conveyance, treatment and disposal from domestic and trade premises. The treated wastewater is then discharged into natural waters (streams, rivers, or oceans), or onto land, or a combination of both. All treated wastewater discharges are governed by resource consents issued by the Taranaki Regional Council.

Levels of Service

Delivery of Service

The wastewater service will be provided in a way that ensures the wastewater collection service is available to ratepayers in urban areas and to industries which have trade waste agreements.

Compliance with resource consents for the effluent discharged from the treatment facilities into natural waters or onto land is achieved.

Sewage overflows in the urban areas remain minimal.

Customer Service

The service will be provided in an efficient way and timely manner to meet customer expectations.

Monitoring and Review

The wastewater assets will be managed in a sustainable way delivered by a 10 year renewals programme to meet the future demand and to preserve the long term service potential of the assets.

The Council will monitor its targets for Wastewater, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Service

Service is available to all connected properties within a minimum of disruption.

100% compliance with resource consents for the discharge of treated effluent onto land or into natural waters.

Less than 20 overflows per year for all urban schemes.

Customer Service

90% success for customer service request response times per maintenance contract times.

Less than 10% customer dissatisfaction as measured by the biennial National Research Bureau customer survey.

Monitoring and Review

Completion of more than 100% of capital works (including renewals) programmed for the year.

The Council will monitor and review the delivery of the Wastewater activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.



Financial Summary - Wastewater

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|----------------|----------------|
| 2,270,384 | Operating Expenses | 2,429,981 | 2,641,488 | 211,507 | |
| 2,228,607 | Operating Revenue | 2,388,204 | 2,599,711 | 211,507 | |
| 41,777 | Net Cost of Service | 41,777 | 41,777 | - | |
| | Expenditure | | | | |
| 319,142 | Reallocated Overheads | 330,685 | 396,126 | 65,441 | |
| 923,429 | Direct Costs | 923,429 | 1,040,191 | 116,762 | 25 |
| 432,531 | Interest | 580,585 | 601,292 | 20,707 | |
| 595,282 | Depreciation | 595,282 | 603,879 | 8,597 | |
| 2,270,384 | Total Operating Expenditure | 2,429,981 | 2,641,488 | 211,507 | |
| 700,000 | Renewals | 605,000 | 605,000 | - | |
| 3,800,000 | Capital Improvements | 1,000,000 | 1,000,000 | - | |
| 257,924 | Loan Principal | 265,924 | 369,924 | 104,000 | 26 |
| 7,028,308 | Total Expenditure | 4,300,905 | 4,616,412 | 315,507 | |
| | Funded By | | | | |
| | General Rates and Revenues | | | | |
| | Grants and Subsidies | | | | |
| 1,892,033 | Targeted Rates | 1,986,376 | 2,144,177 | 157,801 | 25 |
| 336,574 | User Fees and Charges | 401,828 | 455,534 | 53,706 | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| 257,924 | Loan Principal from Deprec Res | 265,924 | 369,924 | 104,000 | 26 |
| 600,000 | Renewals from Deprec Res | 305,000 | 605,000 | 300,000 | 27 |
| 3,800,000 | Loans for Capital Improvements | 1,000,000 | 1,000,000 | - | |
| | Loans for Renewals | 200,000 | | (200,000) | 27 |
| 41,777 | Non Funded Depreciation | 41,777 | 41,777 | - | |
| 100,000 | Utilising Other Reserves | 100,000 | | (100,000) | 27 |
| 7,028,308 | Total Funding | 4,300,905 | 4,616,412 | 315,507 | |

* Refer to pages 96 to 98 for variance explanations.

Eltham Drainage Committee

Description

The functions of the Eltham Drainage Committee are:

To express the view of the ratepayers of the Eltham Drainage area to the South Taranaki District Council.

To perform such functions and exercises such powers in respect of the Eltham Drainage area as may from time to time be delegated to it by the South Taranaki District Council.

Financial Summary - Eltham Drainage Committee

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|----------|----------------|
| | | | | | |
| 12,861 | Operating Expenses | 12,817 | 13,200 | 383 | |
| 12,861 | Operating Revenue | 12,817 | 13,200 | 383 | |
| - | Net Cost of Service | - | - | - | |
| | | | | | |
| | Expenditure | | | | |
| 661 | Reallocated Overheads | 617 | 1,000 | 383 | |
| 12,200 | Direct Costs | 12,200 | 12,200 | - | |
| | Interest | | | | |
| | Depreciation | | | | |
| 12,861 | Total Operating Expenditure | 12,817 | 13,200 | 383 | |
| | Renewals | | | | |
| | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 12,861 | Total Expenditure | 12,817 | 13,200 | 383 | |
| | | | | | |
| | Funded By | | | | |
| | General Rates and Revenues | | | | |
| | Grants and Subsidies | | | | |
| 12,861 | Targeted Rates | 12,817 | 13,200 | 383 | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 12,861 | Total Funding | 12,817 | 13,200 | 383 | |

Water

Description

Access to a water supply is a fundamental requirement for both urban and rural communities. The Ministry of Health has set water quality standards for public supplies. Water for irrigation, stock drinking and process use can be of a lesser quality.

The larger urban areas in the South Taranaki District Council district that are supplied with potable water are Hawera, Normanby, Eltham, Patea, Waverley, Manaia and Opunake. The smaller townships supplied are Rahotu, Kaponga, Okaiawa, and the beach settlements at Ohawe, Waiinu, and Waverley Beach. There are three large rural water supply schemes, Waimate West, Inaha and Cold Creek. There are two smaller schemes at Pope and Nukumarū. The rural schemes are primarily designed to enhance the dairy farming productivity of the district.

All of the urban schemes are Council owned, operated and controlled. The rural schemes of Cold Creek and Nukumarū have been subject to investigations into management.

Levels of Service

Delivery of Service

Compliance with resource consents for the abstraction of water from surface and ground water sources and the discharges of treatment plant residues into natural waters.

Compliance with Drinking Water Standards for New Zealand (1995) for supplies serving 500 people or more.

Adequate flow and pressure at the point of supply for urban schemes.

Adequate flow and pressure at the point of supply for rural schemes.

Customer Service

The water service will be provided in an efficient way and timely manner to meet customer expectations.

To provide a minimum disruption to the availability of water at property boundaries.

Monitoring and Review

The water assets will be managed in a sustainable way delivered by a 10 year renewals programme to meet the future demand and to preserve the long term potential of the assets.

The Council will monitor its targets for Water, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Service

100% compliance with resource consents for water abstractions and for the discharge of treatment plant residues into natural waters.

95% compliance with Drinking Water Standards for New Zealand (1995) for potable water schemes.

To provide urban scheme customers with a minimum of 20 litres per minute with 20 metres of residual pressure for the majority of properties and reducing to 10 metres minimum for high level properties.

To provide 150 litres per hectare per day minimum flow at the point of supply for rural customers.

Customer Service

That no customer is reported to be without water for more than 10 hours at any one time and no more than two occasions per year.

90% success for customer service response times per maintenance contract times.

Less than 10% customer dissatisfaction as measured by the biennial National Research Bureau customer survey.

Monitoring and Review

Completion of more than 100% of the capital works (including renewals) programmed for the year.

The Council will monitor and review the delivery of the Water activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Financial Summary - Water

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|----------------|----------------|
| | | | | | |
| 4,091,962 | Operating Expenses | 4,212,191 | 4,544,018 | 331,827 | |
| 4,091,962 | Operating Revenue | 4,212,191 | 4,394,974 | 182,783 | |
| - | Net Cost of Service | - | 149,044 | 149,044 | |
| | | | | | |
| | Expenditure | | | | |
| 585,833 | Reallocated Overheads | 607,995 | 654,939 | 46,944 | |
| 1,871,858 | Direct Costs | 1,962,031 | 2,110,015 | 147,984 | 28 |
| 358,403 | Interest | 366,297 | 342,616 | (23,681) | |
| 1,275,868 | Depreciation | 1,275,868 | 1,436,448 | 160,580 | 29 |
| 4,091,962 | Total Operating Expenditure | 4,212,191 | 4,544,018 | 331,827 | |
| 1,170,600 | Renewals | 1,825,000 | 1,875,000 | 50,000 | |
| 110,000 | Capital Improvements | 15,000 | 15,000 | - | |
| 262,367 | Loan Principal | 278,367 | 258,360 | (20,007) | |
| 5,634,929 | Total Expenditure | 6,330,558 | 6,692,378 | 361,820 | |
| | | | | | |
| | Funded By | | | | |
| | General Rates and Revenues | | | | |
| | Grants and Subsidies | | | | |
| 4,091,962 | Targeted Rates | 4,212,191 | 4,394,974 | 182,783 | 28 |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| 262,367 | Loan Principal from Deprec Res | 278,367 | 258,360 | (20,007) | |
| 780,600 | Renewals from Deprec Res | 1,440,000 | 1,890,000 | 450,000 | 30 |
| | Loans for Capital Improvements | | | | |
| 500,000 | Loans for Renewals | 400,000 | - | (400,000) | 30 |
| | Non Funded Depreciation | | 149,044 | 149,044 | 29 |
| 5,634,929 | Total Funding | 6,330,558 | 6,692,378 | 361,820 | |

* Refer to pages 96 to 98 for variance explanations.



Environmental Sustainability

Animal and Nuisance Control
Consents - Planning and Building
Emergency Management
Environmental Policy
Licensing



Animal and Nuisance Control

Description

The Council's animal (dogs and stock) and nuisance control activities cover the administration and enforcement of the Dog Control Act, the Dog Control Policy and Council's Bylaws.

Levels of Service

Delivery of Activity

The Animal Control team will provide a safe and secure environment for the community through the control of animals (dogs and stock) and environmental nuisances.

Customer Service

We will provide an efficient and effective response to our customers by responding within specific timeframes. We will employ the use of policies, procedures and bylaws (where appropriate) for dealing with any action required. We will educate and inform the wider community on the control of animals.

Monitoring and Review

The Council will monitor its targets for Animal and Nuisance Control, review its service through feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

We will continue an education programme to increase the community's understanding of animals in accordance with our established education programme.

100% of known dogs will be registered and/or court action taken against known dogs not registered by 30 June each year.

Customer Service

We will respond to customer complaints in an efficient and timely manner in accordance with specified targets.

Specific Targets for 2005/2006

- We will investigate 100% of dog attacking incidents within 4 hours of the attack being reported.
- We will investigate 95% of general nuisance requests within the following timeframes:
 - Roaming 1 day
 - Barking 1 day
 - Rushing 4 hours
 - Stock on Roads 4 hours
 - Abandoned vehicles 2 days
 - Overhanging trees 2 days
 - Cats 2 days
 - Other animals 1 day

Monitoring and Review

The Council will monitor and review the delivery of the Animal and Nuisance Control activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Review customer service requests relating to animals (dogs and stock) and nuisance to determine pre-emptive action to reduce areas of concern/issue.

Financial Summary - Animal and Nuisance Control

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|---------------|----------------|
| | | | | | |
| 294,359 | Operating Expenses | 294,234 | 361,933 | 67,699 | |
| 200,000 | Operating Revenue | 200,000 | 200,000 | - | |
| 94,359 | Net Cost of Service | 94,234 | 161,933 | 67,699 | |
| | | | | | |
| | Expenditure | | | | |
| 39,959 | Reallocated Overheads | 39,834 | 53,817 | 13,983 | |
| 254,400 | Direct Costs | 254,400 | 308,116 | 53,716 | |
| | Interest | | | | |
| | Depreciation | | | | |
| 294,359 | Total Operating Expenditure | 294,234 | 361,933 | 67,699 | |
| | Renewals | | | | |
| | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 294,359 | Total Expenditure | 294,234 | 361,933 | 67,699 | |
| | | | | | |
| | Funded By | | | | |
| 94,359 | General Rates and Revenues | 94,234 | 161,933 | 67,699 | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 200,000 | User Fees and Charges | 200,000 | 200,000 | - | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 294,359 | Total Funding | 294,234 | 361,933 | 67,699 | |



Consents - Planning and Building

Description

The Council's consents activities cover the processing of applications for building and resource consents (land use and subdivision). Consents activities involve compliance with consents, including monitoring and enforcement of conditions. The Consents functions have a major impact on balancing the needs of the current development without compromising the district's environment for future generations.

Levels of Service

Delivery of Activity

The Planning and Building teams will provide consent services to ensure sustainable development in an environmental, economic, social and cultural context.

Customer Service

We will provide consent services in an efficient and effective manner through targets set for processing consents and developing educational material. We will provide a streamlined service of building and planning advice and adopt a pro-active approach to improving our service by asking our customers for feedback.

Monitoring and Review

The Council will monitor its targets for Consents, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

We will undertake appropriate action for non-compliance with the District Plan and resource consents granted by the South Taranaki District Council.

Report to the Environment and Hearings Committee on breaches where legal action is required, in accordance with the delegations manual.

Report on the number of breaches of resource consent conditions on an annual basis through the State of the Environment Report.

Customer Service

We will efficiently process applications for resource consents, building consents, project information memoranda (PIMs) and land information memoranda (LIMs).

Specific Targets 2005/2006:

- | | |
|--|-----------------------------|
| • Notified Resource Consents | 100% within 70 working days |
| • Non-notified Land Use Consents | 95% within 10 working days |
| • Express Resource Consents | 95% within 2 working days |
| • Subdivision Consents | 95% within 15 working days |
| • Survey Plans | 95% within 5 working days |
| • Building Consents | 95% within 15 working days |
| • Project Information Memoranda (PIMs) | 95% within 15 working days |
| • Land Information Memoranda (LIMs) | 95% within 10 working days |

We will increase the community's understanding of building and resource consents matters and ensure a supportive approach for responsible business:

Specific Targets 2005/2006:

- Continue to develop Information packs and targeted information relating to consent issues.

- Continue the culture of pre-application meetings relating to building and planning issues.
- Develop an annual media programme for education on consent matters.
- Encourage new business through a co-ordinated response from the Planning, Building, Licensing and Community Development Units.

Monitor and Review

The Council will monitor and review the delivery of the Planning and Building Consents activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Specific Targets 2005/2006:

- Conduct environmental monitoring in accordance with the bi-annual Monitoring System to identify present and emerging environmental concerns of the community.
- Survey resource consent customers through a detailed questionnaire on an annual basis.
- Obtain customer comment on the processing of building and resource consents through Feedback sheets.

Financial Summary - Planning and Building

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|----------------|----------------|
| | | | | | |
| 539,249 | Operating Expenses | 523,864 | 690,769 | 166,905 | |
| 334,000 | Operating Revenue | 334,000 | 414,000 | 80,000 | |
| 205,249 | Net Cost of Service | 189,864 | 276,769 | 86,905 | |
| | Expenditure | | | | |
| 164,136 | Reallocated Overheads | 163,751 | 224,827 | 61,076 | |
| 375,113 | Direct Costs | 360,113 | 465,942 | 105,829 | 31 |
| | Interest | | | | |
| | Depreciation | | | | |
| 539,249 | Total Operating Expenditure | 523,864 | 690,769 | 166,905 | |
| | Renewals | | | | |
| | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 539,249 | Total Expenditure | 523,864 | 690,769 | 166,905 | |
| | Funded By | | | | |
| 205,249 | General Rates and Revenues | 189,864 | 276,769 | 86,905 | 32 |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 334,000 | User Fees and Charges | 334,000 | 414,000 | 80,000 | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 539,249 | Total Funding | 523,864 | 690,769 | 166,905 | |

* Refer to pages 96 to 98 for variance explanations.

Emergency Management

Description

The Council's Emergency Management activities cover Civil Defence, Emergency Management and Rural Fire.

Civil Defence and Emergency Management comprises planning and preparing for civil defence emergencies and for response and recovery in the event of an emergency, to protect people and property.

Levels of Service

Emergency Management

Delivery of Activity

The Act requires the establishment of Civil Defence Emergency Management Groups to deliver this activity. The Civil Defence Emergency Management Group for Taranaki incorporates the Taranaki Regional Council, New Plymouth District Council, Stratford District Council and South Taranaki District Council. The Taranaki Regional Council is the administering authority of the Civil Defence Emergency Management Group.

Customer Service

The Civil Defence Emergency Management Group will co-ordinate Civil Defence Emergency Management planning, programmes and activities across the region, carrying out risk management, planning for emergency management by developing, implementing, monitoring and reviewing a civil defence emergency management group plan, and delivering emergency management.

The Council will assist the annual Taranaki Civil Defence Emergency Management Business Plan.

Monitoring and Review

The Council will monitor its targets for Emergency Management, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Rural Fire

Delivery of Activity

To respond to all fire notifications from Fire Service Communications Centre and to attend all significant vegetation rural fire calls.

Customer Service

To prepare and distribute an information newsletter to all rural residents prior to each summer period and have rural fire information displays at community events.

To monitor fire weather information provided by the National Rural Fire Authority and from Council owned weather stations. When weather conditions dictate, impose restricted or prohibited fire seasons.

To issue fire permits during any restricted fire seasons.

To recruit and train rural fire personnel to enable their effective response to rural fire calls and maintain all dedicated rural fire equipment in a state of readiness to respond to fire calls.

Monitoring and Review

The Council will monitor its targets for Emergency Management, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Emergency Management

Delivery of Activity

Promote and enhance, within the community, an integrated comprehensive emergency management system as required by the Civil Defence Emergency Management Act 2002.

Customer Service

Support and provide for the work of the Civil Defence Emergency Management Group in delivering a civil defence emergency management service across the areas of reduction, readiness, response and recovery.

Specific Targets 2005/2006:

- Provide and maintain a civil defence emergency management service capable of fulfilling its responsibilities across the areas of reduction, readiness, response and recovery, including:
- Giving effect to the annual Taranaki Civil Defence Emergency Management Business Plan.

Monitoring and Review

The Council will monitor and review the delivery of the Emergency Management activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO 9001 protocols.

Rural Fire

Delivery of Activity

Respond to 90% of all pager notifications of a fire within 10 minutes.

Customer Service

Attend all significant vegetation rural fire calls within 1 hour of the pager notification or when attendance is requested by a Fire Service Brigade.

Compile and distribute a newsletter to all rural residents by 30 September 2005 and 30 September 2006.

Prepare displays for the Waverley and Hawera A&P Shows by 30 November 2005 and 30 November 2006.

Monitor daily fire weather information between 1 October 2005 and 31 May 2006, 1 October 2006 and 31 May 2007.

Publicly notify in local newspapers the impositions of restricted or prohibited fire seasons at least 3 days before they commence.

Issue fire permits within 5 working days of receipt.

Monitoring and Review

The Council will monitor and review the delivery of the Emergency Management activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO 9001 protocols.



Financial Summary - Emergency Management

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|---------------|----------------|
| 167,939 | Operating Expenses | 167,079 | 200,933 | 33,854 | |
| - | Operating Revenue | - | - | - | |
| 167,939 | Net Cost of Service | 167,079 | 200,933 | 33,854 | |
| | Expenditure | | | | |
| 40,389 | Reallocated Overheads | 40,029 | 53,817 | 13,788 | |
| 127,550 | Direct Costs | 127,050 | 147,116 | 20,066 | |
| | Interest | | | | |
| | Depreciation | | | | |
| 167,939 | Total Operating Expenditure | 167,079 | 200,933 | 33,854 | |
| | Renewals | | | | |
| 5,250 | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 173,189 | Total Expenditure | 167,079 | 200,933 | 33,854 | |
| | Funded By | | | | |
| 167,939 | General Rates and Revenues | 167,079 | 200,933 | 33,854 | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| | User Fees and Charges | | | | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| 5,250 | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 173,189 | Total Funding | 167,079 | 200,933 | 33,854 | |

Environmental Policy

Description

Environmental Policy provides the planning framework for the protection and development of the South Taranaki District's natural and physical environment under the Resource Management Act 1991, the South Taranaki District Plan and other legislation such as the Reserves Act 1977.

Environmental Policy works to implement specific provisions of the District Plan through education about the environment through to specifically planned programmes such as the Significant Natural Areas Programme (a financial incentive and education programme aimed at protecting native vegetation and habitats of native fauna). Monitoring of the environment is also an important function of the Environmental Policy activity.

Other general policy tasks include addressing environmental issues or formulating the Council's response on specific issues.

Levels of Service

Delivery of Activity

District Plan development is required to address the new provisions incorporated into the Resource Management Act 1991, along with issues identified through the implementation of the District Plan and changing community expectations in environmental issues. This will be undertaken through changes to the District Plan and other policy documents, including reserve management plans.

Customer Service

The Council has adopted a programme of prioritised plan change work to be implemented over the next 3-5 years. Current work involves a review of the District Plan provisions relating to the issues of wahi tapu and archaeological sites, financial contributions and subdivision.

Monitoring is also required by the RMA 1991. State of the Environment monitoring and reporting and District Plan Effectiveness Monitoring are ongoing functions that ensure the District Plan is achieving the environment we want in our district.

Environmental education is one of the key methods by which the Council protects the natural and physical environment. The Environmental Education Programme aims to increase awareness about resource management and sustainable management issues. Specific environmental initiatives planned for implementation over the next three years address natural and built historic heritage, waste management and other issues pertaining to business performance associated with the environment.

Other environmental policy intended to protect the environment or address specific issues is also required. This includes policy required under legislation (such as the Reserves Act 1977).

Monitoring and Review

The Council will monitor its Environmental Policy, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

District Plan Development

Delivery of Service

We will continue the work of the prioritised Plan Change Programme.

Specific Target 2005/2006:

- Continue to prepare the prioritised plan change programme (other high priority issues and continue with the minor amendments).

Monitoring and Review

State of the Environment and the District Plan Effectiveness Monitoring.

Specific Target 2005/2006:

- Produce the annual State of the Environment Report Update.

Environmental Education

Delivery of Service

Implement various projects in the Environmental Education Strategy.

Customer Service

Specific Target 2005/2006:

- Continue to educate landowners and respond to inquiries through the Significant Natural Areas Programme.

Monitoring and Review

Specific Target 2005/2006:

- Monitor the Environmental Education Programme by reporting to the Environment and Hearings Committee on a quarterly basis.

Other Environmental Policy

Delivery of Service

Undertake the Council's role in other environmental policy issues.

Specific Target 2005/2006:

- Implement the reserve strategy adopted by the Council in relation to the Reserves Act 1977.

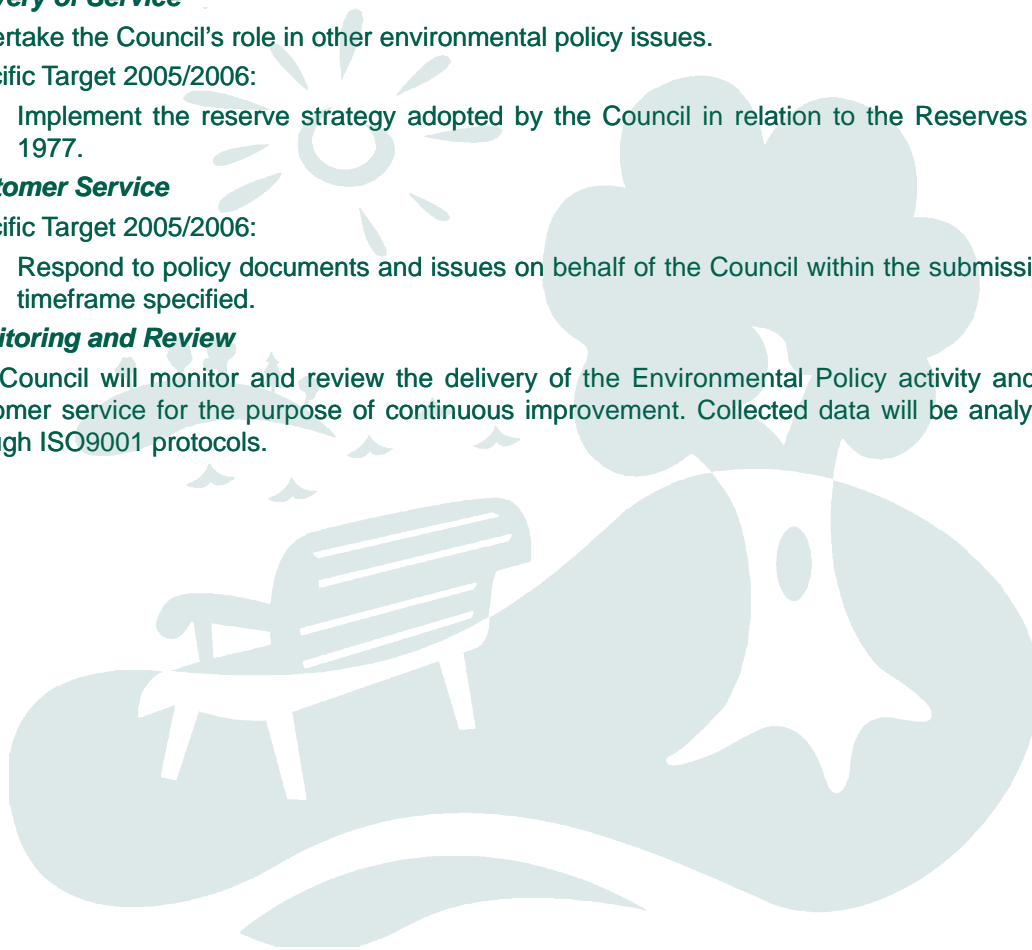
Customer Service

Specific Target 2005/2006:

- Respond to policy documents and issues on behalf of the Council within the submissions timeframe specified.

Monitoring and Review

The Council will monitor and review the delivery of the Environmental Policy activity and its customer service for the purpose of continuous improvement. Collected data will be analysed through ISO9001 protocols.



Financial Summary - Environmental Policy

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|---------------|----------------|
| 216,800 | Operating Expenses | 246,608 | 338,952 | 92,344 | |
| 2,000 | Operating Revenue | 2,000 | 5,000 | 3,000 | |
| 214,800 | Net Cost of Service | 244,608 | 333,952 | 89,344 | |
| | Expenditure | | | | |
| 87,900 | Reallocated Overheads | 87,708 | 161,452 | 73,744 | |
| 128,900 | Direct Costs | 158,900 | 177,500 | 18,600 | |
| | Interest | | | | |
| | Depreciation | | | | |
| 216,800 | Total Operating Expenditure | 246,608 | 338,952 | 92,344 | |
| | Renewals | | | | |
| | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 216,800 | Total Expenditure | 246,608 | 338,952 | 92,344 | |
| | Funded By | | | | |
| 214,800 | General Rates and Revenues | 244,608 | 283,952 | 39,344 | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 2,000 | User Fees and Charges | 2,000 | 5,000 | 3,000 | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | 50,000 | 50,000 | |
| 216,800 | Total Funding | 246,608 | 338,952 | 92,344 | |



Licensing

Description

The Council's Licensing activities cover environmental health, noise control, general bylaw administration, environmental monitoring and liquor licensing.

Levels of Service

Delivery of Activity

The Licensing team will contribute to a safe environment for the community by managing and regulating the sale of food and the sale and supply of liquor. The Licensing team will enforce issues of environmental nuisance and ensure compliance with the Council's bylaws.

Customer Service

We will provide an efficient response to customer enquiries and licence applications through the provision of educational material and targets set for processing applications and licences. We will provide a streamlined customer service as part of the Planning/Building/Licensing Unit and adopt a proactive approach to improving our service by asking our customers for feedback.

Monitoring and Review

The Council will monitor its targets for Licensing, review its service through surveys and feedback and provide for continuous improvement through ISO9001 auditing of our processes.

Performance Targets

Delivery of Activity

We will contribute to a safe and healthy environment in South Taranaki through the enforcement of licensing and environmental nuisance related legislation.

Specific Targets 2005/2006:

- Report to the Environment and Hearings Committee on breaches where legal action is required, in accordance with the delegations manual.

Customer Service

We will efficiently process applications for health licences and liquor licences and respond to Customer Service Requests (CSRs) in accordance with specified targets.

Specific Targets 2005/2006:

- | | |
|-------------------------------------|--|
| • Health-related Licences | 95% within 10 working days of receipt of fee. |
| • Issue Special Liquor Licences | 95% within 7 working days of receipt of police report. |
| • Investigate general nuisance CSRs | 95% within 2 working days. |
| • Investigate urgent nuisance CSRs | 95% within 12 working hours. |

Note: Urgent responses are required on issues such as food contamination, excessive noise and breaches of the Sale of Liquor Act 1989.

We will increase the community's understanding of licensing matters:

Specific Targets 2005/2006:

- Carry out education in accordance with the approved Liquor Licensing and Food Education Programme.
- Continue the culture of pre-application meetings relating to licensing issues.
- Develop an annual media programme for education on licensing matters.
- Encourage new business through a co-ordinated response from the Planning, Building, Licensing and Community Development Units.

Monitoring and Review

The Council will monitor and review the delivery of the Licensing activity and its customer service for the purpose of continual improvement. Collected data will be analysed through ISO9001 protocols.

Specific Targets 2005/2006:

- Survey licensing customers through a detailed questionnaire on an annual basis.
- Obtain customer comment on the processing of licences through Feedback sheets.

Financial Summary - Licensing

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|------------------|------------------------------------|------------------|--------------------|---------------|----------------|
| 263,928 | Operating Expenses | 263,727 | 313,760 | 50,033 | |
| 98,000 | Operating Revenue | 98,000 | 103,000 | 5,000 | |
| 165,928 | Net Cost of Service | 165,727 | 210,760 | 45,033 | |
| | Expenditure | | | | |
| 94,428 | Reallocated Overheads | 94,227 | 141,760 | 47,533 | |
| 169,500 | Direct Costs | 169,500 | 172,000 | 2,500 | |
| | Interest | | | | |
| | Depreciation | | | | |
| 263,928 | Total Operating Expenditure | 263,727 | 313,760 | 50,033 | |
| | Renewals | | | | |
| | Capital Improvements | | | | |
| | Loan Principal | | | | |
| 263,928 | Total Expenditure | 263,727 | 313,760 | 50,033 | |
| | Funded By | | | | |
| 165,928 | General Rates and Revenues | 165,727 | 210,760 | 45,033 | |
| | Grants and Subsidies | | | | |
| | Targeted Rates | | | | |
| 98,000 | User Fees and Charges | 98,000 | 103,000 | 5,000 | |
| | Interest | | | | |
| | Sundry Revenue | | | | |
| | Loan Principal from Deprec Res | | | | |
| | Renewals from Deprec Res | | | | |
| | Loans for Capital Improvements | | | | |
| | Loans for Renewals | | | | |
| | Non Funded Depreciation | | | | |
| | Utilising Other Reserves | | | | |
| 263,928 | Total Funding | 263,727 | 313,760 | 50,033 | |



Financial Overview

Statutory Statements
Financial Summaries
Apex Consultants Limited



Statement of Accounting Policies for the year ending 30 June 2006

Reporting Entity

The South Taranaki District Council is a territorial local authority governed by the Local Government Act 2002 (the Act).

The financial statements of South Taranaki District Council and group are prepared in accordance with the requirements of the Act which includes the requirements to comply with generally accepted accounting practice.

The financial statements cover all the activities of South Taranaki District Council and its 100 percent subsidiary, Novus Contracting Limited.

Measurement Base

The measurement base adopted is that of historical cost, modified by the revaluation of certain assets.

Specific Accounting Policies

The following accounting policies which significantly affect the measurement of operating surplus and financial position, have been applied:

1. Consolidation

The results of Novus Contracting Limited have been consolidated using the purchase method. The company's balance date is 30 June. The company is inactive.

2. Equity Accounting

The results of Apex Consultants Limited, Council's 30 percent shareholding entity, have been reflected in the financial statements on an equity accounting basis. This method shows the share of surplus/deficits in the Statement of Financial Performance and the original investment updated for the share of post-acquisition increase/decrease in net assets in the Statement of Financial Position.

3. Revenue

Rates are recognised as income when levied.

Government grants are recognised as income when due from the appropriate agency.

Assets vested to the Council are recognised in the Statement of Financial Performance as revenue when control over the assets is obtained.

4. Accounts Receivable

Accounts receivable are stated at expected realisable value. This includes an allowance for doubtful debts.

5. Investments

Monetary investments are recorded at cost.

Joint Wanganui District Council's Forestry Committee shares are valued at market value, using the discounted cash flow method.

Apex Consultants Limited shares are valued at cost.

The ABN-AMRO Craigs investments and all other shares are valued at market value.

6. Public Equity

Public equity is the community's interest in the Council, as measured by the value of total assets less total liabilities. Equity is dis-aggregated and classified to enable a clearer identification of the various components:

- Accumulated balances comprise accumulated surpluses over the years.
- Asset Revaluation Reserves comprise accumulated revaluation increments.
- Restricted Reserves are those funds subject to external restrictions accepted as binding by Council, which may not be revised by Council without reference to the courts or a third party.

7. Property, Plant and Equipment

Property, plant and equipment consist of operational assets, restricted assets and infrastructure assets.

All assets are recorded at cost/valuation less accumulated depreciation (with the exception of land which is not depreciated).

Additions between valuations are recorded at cost. Changes on valuation of assets are included in the appropriate asset revaluation reserve.

7a. Operational Assets

These include land, building, motor vehicles, plant and equipment and library books.

Land and buildings are valued at fair value by Andrew Parkyn, Registered Valuer of Quotable Value New Zealand Limited at 30 June 2004 and will be revalued on a five-yearly cycle.

Library books were internally valued at 30 June 1992 at depreciated replacement cost.

Motor vehicles and plant and equipment are valued at cost.

7b. Restricted Assets

These are assets owned by Council that can not be disposed of because of legal or other restrictions and provide a benefit or service to the community.

Land and building values are valued at fair value by Andrew Parkyn, Registered Valuer of Quotable Value New Zealand Limited, Registered Valuers, at 30 June 2004. Valuations are carried out on a five-yearly cycle.

Parks and Recreation Assets were valued at fair value by Beca Valuations Limited, Registered Valuers, as at 1 July 2001. Valuations are carried out on a five-yearly cycle.

Heritage and Cultural Assets were valued at fair value by Ian J Burgess, Registered Valuer, Quotable Value New Zealand Limited, as at 1 July 2001. Valuations are carried out on a five-yearly cycle.

7c. Infrastructural Assets

These are the fixed utility systems owned by Council. Each asset type includes all items that are required for the network to function.

Infrastructural assets (excluding land) have all been valued at optimised depreciated replacement cost by Beca Valuations Limited, Registered Valuers, as at 1 July 2001. Valuations are carried out on a five-yearly cycle.

Infrastructural land was valued at market value by Beca Valuations Limited, Registered Valuers, at 1 July 2001. Valuations are carried out on a five-yearly cycle.

Certain infrastructural assets and land have been vested in Council as part of the subdivisional consent process. The vested asset land has been valued at the latest appropriately certified government valuation or at a mutually agreed market value or at a value determined through arbitration. Vested infrastructural assets have been based on the actual quantities of infrastructural components vested and current "in the ground" cost of providing identical services.

Council has entered into an agreement with NZMP for the disposal of effluent via the company's outfall. This has been recorded at cost and is amortised over the life of the agreement.

All other assets are valued at historical cost.

8. Depreciation

Depreciation rates for fixed assets are as follows:

8a. Operational Assets

Depreciation rates for Operational Assets are based on a straight line basis.

| | | |
|-------------------------------|--------|--------|
| Buildings | 1.11% | 6.67% |
| Motor Vehicles | 12.50% | 20.00% |
| Plant & Equipment | 6.67% | 20.00% |
| Information Systems Equipment | 25.00% | |
| Library Books | 10.00% | 20.00% |
| Furniture and Fittings | 20.00% | |
| Office Equipment | 10.00% | 33.33% |

8b. Infrastructural Assets

Roading

Provision has been made for depreciation of those significant components of the roading asset, based on their remaining lives.

The significant component depreciation rates are as follows:

| | | |
|--|---------------|----------------|
| Traffic Facilities, Signs and Markings | 10 - 60 years | 1.60% - 10.00% |
| Bridges | 100 years | 1.00% |
| Footpaths | 15 - 50 years | 2.00% - 6.70% |
| Pavement Surfacing | 8 - 16 years | 6.25% - 12.50% |
| Drainage and Culverts | 50 years | 2.00% |
| Roading Basecourse | 75 years | 1.30% |

Water, Sewerage and Stormwater Reticulation Systems

Provision has been made for depreciation of components of the assets based on their remaining life.

| | | |
|---------------------------|----------------|---------------|
| Water Reticulation | 60 - 80 years | 1.25% - 1.60% |
| Water Treatment Plants | 15 - 100 years | 1.00% - 6.70% |
| Sewerage Reticulation | 50 - 100 years | 1.00% - 2.00% |
| Sewerage Treatment Plants | 15 - 100 years | 1.00% - 6.70% |
| Stormwater Pipes | 50 - 70 years | 1.40% - 2.00% |

8c. Restricted Assets

Heritage and Cultural Assets

Provision has been made for depreciation of components of the assets based on their remaining life.

| | | |
|--|---------------|-------------|
| | 5 – 250 years | 0.40% - 20% |
|--|---------------|-------------|

Parks and Recreation Assets

Provision has been made for depreciation of components of the assets based on their remaining life.

| | | |
|--|--------------|-------------|
| | 2 - 80 years | 1.25% - 50% |
|--|--------------|-------------|

8d. Assets under Construction

Assets under construction are not depreciated. All costs are initially capitalised as work in progress. On completion, the cost is transferred to the relevant asset class and is then depreciated.

9. Allocation of Overheads

All support centre costs are passed on to activity centres as overheads. The basis of recovery is usage based on the step method.

10. Goods and Service Tax (GST)

GST has been excluded from all items in the financial statements except for rental housing, accounts receivable and accounts payable.

11. Income Tax

The provision for income tax is calculated using the liability method prepared on a comprehensive basis. Deferred taxation is determined on a comprehensive basis using the liability method. Deferred tax assets attribute to timing difference or income tax losses are recognised only when there is virtual certainty of realisation.

12. Financial Instruments

The Council is party to financial instruments as part of its normal operations. These financial instruments include bank accounts, investments, debtors, creditors and loans. All financial instruments are recognised in the Statement of Financial Position and all revenues and expenses in relation to financial instruments are recognised in the Statement of Financial Performance.

All financial instruments are shown at their fair value except for loans, which are recorded at cost.

13. Landfill Post-closure Costs

As operator of the South Taranaki District landfill, the Council has a legal obligation to provide ongoing maintenance and monitoring services at the landfill site after closure. A provision for post-closure costs is recognised as a liability when the obligation for post-closure arises.

The provision is measured based on the present value of future cash flows expected to be incurred, taking into account future events including legal requirements, known improvements in technology and all other costs associated with landfill post-closure.

Amounts provided for landfill post-disclosure are capitalised to the landfill asset where they give rise to future economic benefits to be obtained. Components of the capitalised landfill asset are depreciated over their useful lives.

The estimated length of time needed for post-closure care is an additional 17 years for Hawera Landfill and 6 years for Opunake, Eltham, Patea, Waverley, Waiinu and Manaia landfills as at 30 June 2005.

The discount rate used is a rate that reflects current market assessments of the time value of money and the risks specific to Council.

14. Foreign Currency - Exchange Differences

Foreign currency transactions have been converted into New Zealand dollars at the rate of exchange at the date of the transaction. Gains or losses on exchange have been recognised in the Statement of Financial Performance.

15. Inventories

Inventories are valued at the lower of cost (determined on a first-in first-out basis) and net realisable value. This valuation includes allowances for slow moving and obsolete inventories.

16. Operating Leases

Leases where the lessor effectively retains substantially all the risks and benefits of ownership of the leased items are classified as operating leases. Payments under these leases are charged as expenses in the periods in which they are incurred.

17. Finance Leases

Finance leases, which effectively transfer to the Council substantially all of the risks and benefits incident to ownership of the leased item, are capitalised at the present value of the minimum lease payments. The leased assets and corresponding liabilities are recognised and the leased assets are depreciated over the period the Council is expected to benefit from their use.

18. Statement of Cash Flows

Cash means cash balances on hand, held in bank accounts, demand deposits and other highly liquid investments in which the Council and group invests as part of its day-to-day cash management.

Operating Activities include cash received from all income sources of the group and record the cash payments made for the supply of goods and services. Agency transactions (for example, the collection of regional council rates) are recognised as receipts and payments in the statement of cash flows given that they flow through the Council's main bank account.

Investing Activities are those activities relating to the acquisition and disposal of non-current assets.

Financing Activities comprise activities that change the equity and debt capital structure of the Council and group.

Changes in Accounting Policies

In the 2003/2004 year, Council changed its policy for the valuation of shares. All shares except Apex Consultants Ltd are now at market value where previously they were valued at a mix of cost, market value and par value. This resulted in an increase in value of \$31,834. The accounting policy applied in the LTCCP was the previous policy.

There have been no other changes in accounting policies. All policies have been applied on a basis consistent with the previous year.

Statement of Prospective Financial Information

The financial information presented in the 2005/2006 Annual Plan is prospective financial information in terms of Financial Reporting Standard No. 29 (FRS-29).

The information has been prepared so that the public can participate in the decision-making process about the services the Council provides for its communities in the 2005/2006 financial year.

1. Purpose

This information has been prepared for the Council's budgeting and financial planning purposes. It may therefore not be appropriate to be used for any other purpose.

2. Nature of Prospective Information

The financial information has been prepared on the basis of best estimate assumptions as to future events which the Council expects to take place.

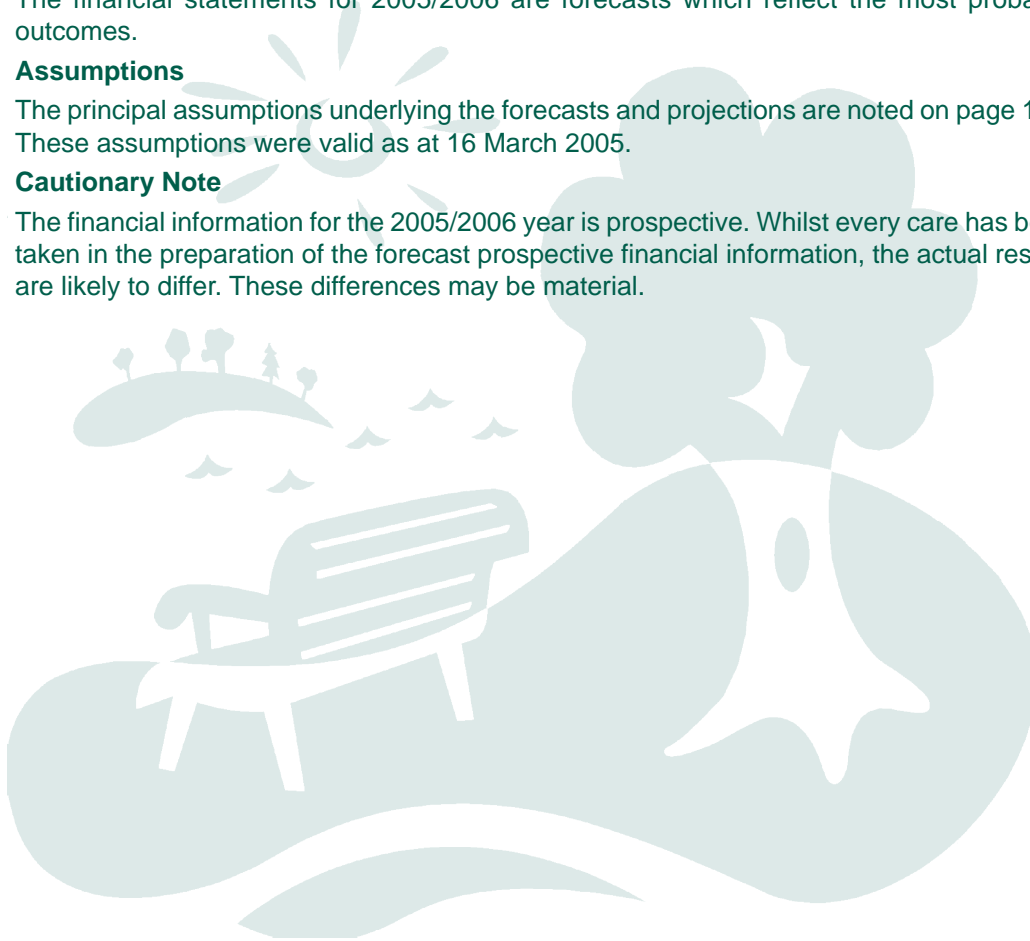
The financial statements for 2005/2006 are forecasts which reflect the most probable outcomes.

3. Assumptions

The principal assumptions underlying the forecasts and projections are noted on page 101. These assumptions were valid as at 16 March 2005.

4. Cautionary Note

The financial information for the 2005/2006 year is prospective. Whilst every care has been taken in the preparation of the forecast prospective financial information, the actual results are likely to differ. These differences may be material.



Statement of Prospective Financial Performance for the year ending 30 June 2006

Description Of Statement

The Statement of Financial Performance details the income and expenditure relating to all activities of the Council. The supporting operating statements for each significant activity provide further detail as to the costs and revenue of each activity.

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|--------------------------|---|--------------------------|----------------------------|------------------|------------------------|
| | Income | | | | |
| 12,455,380 | General Rates | 13,019,928 | 12,930,236 | (89,692) | |
| 7,098,078 | Targeted Rates | 7,363,739 | 7,711,867 | 348,128 | 1 |
| 85,000 | Penalties | 85,000 | 120,000 | 35,000 | |
| | Other Income: | | | | |
| 1,785,012 | User Charges & Fees | 1,745,224 | 2,038,662 | 293,438 | 2 |
| 4,569,462 | Subsidies & Grants | 4,569,462 | 4,871,868 | 302,406 | 3 |
| 120,000 | Dividends | 120,000 | 120,000 | - | |
| 502,000 | Sundries | 497,000 | 452,000 | (45,000) | |
| 200,000 | Interest - General | 200,000 | 200,000 | - | |
| 5,850,000 | Interest - Long Term Investment Fund | 5,850,000 | 6,141,000 | 291,000 | 4 |
| (1,446,104) | Less Internal Borrowing | (1,670,836) | (1,815,555) | (144,719) | 5 |
| 31,218,828 | Total Income | 31,779,517 | 32,770,078 | 990,561 | |
| | Expenditure | | | | |
| 1,482,275 | Environmental Sustainability | 1,495,512 | 1,906,347 | 410,835 | |
| 17,471,107 | Infrastructure | 18,039,968 | 18,687,278 | 647,310 | |
| 6,596,342 | Community Services & Development | 6,776,525 | 7,586,222 | 809,697 | |
| 2,136,514 | Leadership | 2,050,047 | 1,945,250 | (104,797) | |
| (1,446,104) | Less Internal Borrowing | (1,670,836) | (1,815,555) | (144,719) | 5 |
| 26,240,134 | Total Gross Cost of Council Services | 26,691,216 | 28,309,542 | 1,618,326 | |
| 4,978,694 | Surplus (Deficit) Before Tax | 5,088,301 | 4,460,536 | (627,765) | 6 |
| - | Taxation | - | - | - | |
| 4,978,694 | Surplus (Deficit) after Tax | 5,088,301 | 4,460,536 | (627,765) | |

* Refer to pages 96 to 98 for variance explanations.

Explanation Of Net Surplus

The net operating surplus consists of the following key elements:

- interest on investments to be added to investment base.
- general rates and revenue required to fund capital expenditure.
- depreciation that will fund principal loan repayments.
- general rates and revenue that will fund principal loan repayments.

Statement of Prospective Financial Position as at 30 June 2006

Description Of Statement

The Statement of Financial Position outlines the total assets and liabilities of Council.

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note* |
|--------------------|--------------------------------------|--------------------|--------------------|-------------------|----------------|
| | Public Equity | | | | |
| 368,484,69 | Accumulated Balances | 373,572,995 | 371,660,536 | (1,912,459) | 8 |
| 2,200,000 | Restricted Reserves | 2,200,000 | 1,800,000 | (400,000) | 8 |
| 48,250,000 | Asset Revaluation Reserves | 48,250,000 | 64,000,000 | 15,750,000 | 8 |
| 418,934,694 | Total Equity | 424,022,995 | 437,460,536 | 13,437,541 | |
| | Current Assets | | | | |
| 2,500,000 | Cash and Bank | 2,500,000 | 2,500,000 | - | |
| - | Current Portion of Term Investments | - | - | - | |
| 3,500,000 | Accounts Receivable | 3,500,000 | 3,500,000 | - | |
| 82,000 | Prepayments | 82,000 | 60,000 | (22,000) | |
| 5,000 | Stocks | 5,000 | 6,000 | 1,000 | |
| 6,087,000 | Total Current Assets | 6,087,000 | 6,066,000 | (21,000) | |
| | Non Current Assets | | | | |
| 81,727,694 | Investments | 86,815,995 | 75,757,536 | (11,058,459) | 9 |
| 335,000,000 | Property, Plant and Equipment | 335,000,000 | 359,927,000 | 24,927,000 | 10 |
| 416,727,694 | Total Non Current Assets | 421,815,995 | 435,684,536 | 13,868,541 | |
| 422,814,694 | Total Assets | 427,902,995 | 441,750,536 | 13,847,541 | |
| | Current Liabilities | | | | |
| 3,200,000 | Accounts Payable | 3,200,000 | 3,200,000 | - | |
| 320,000 | Accrued Leave and Holiday Pay | 320,000 | 370,000 | 50,000 | |
| 360,000 | Income Received in Advance | 360,000 | 370,000 | 10,000 | |
| - | Landfill Aftercare Provision | - | - | - | |
| 3,880,000 | Total Current Liabilities | 3,880,000 | 3,940,000 | 60,000 | |
| | Non Current Liabilities | | | | |
| - | Term Liabilities | - | 80,000 | 80,000 | |
| - | Landfill Aftercare Provision | - | 270,000 | 270,000 | 11 |
| - | Total Non Current Liabilities | - | 350,000 | 350,000 | |
| 418,934,694 | Total Assets Less Liabilities | 424,022,995 | 437,460,536 | 13,437,541 | |

* Refer to pages 96 to 98 for variance explanations.

Statement of Prospective Movements in Equity for the year ending 30 June 2006

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance | Refer Note * |
|--------------------|---|--------------------|--------------------|-------------------|-----------------|
| 413,956,000 | Opening Equity as at 1 July 2005 | 418,934,694 | 433,000,000 | 14,065,306 | 7 |
| 4,978,694 | Net Surplus (Deficit) for Year | 5,088,301 | 4,460,536 | (627,765) | |
| <u>4,978,694</u> | Total Recognised Revenues and Expenses for the Year | <u>5,088,301</u> | <u>4,460,536</u> | <u>(627,765)</u> | |
| <u>418,934,694</u> | Closing Equity as at 30 June 2006 | <u>424,022,995</u> | <u>437,460,536</u> | <u>13,437,541</u> | |

* Refer to pages 96 to 98 for variance explanations.



Statement of Prospective Cash Flows for the year ending 30 June 2006

Description Of Statement

The Statement of Cash Flows summarises the cash movements in and out of the Council through the year. It takes no account of moneys owed or owing but not paid, and therefore differs from the operating statement.

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance |
|---|---|---------------------|---------------------|--------------------|
| Cash Flows From Operating Activities | | | | |
| Cash was provided from: | | | | |
| 19,638,458 | Rates | 20,467,858 | 20,762,103 | 294,245 |
| 1,320,000 | Collection of Agency Rates | 1,320,000 | 1,320,000 | - |
| 120,000 | Dividends | 120,000 | 120,000 | - |
| 6,856,474 | Other Revenue | 6,811,686 | 7,362,530 | 550,844 |
| 6,050,000 | Interest on Investments | 6,050,000 | 6,341,000 | 291,000 |
| 33,984,932 | | 34,769,544 | 35,905,633 | 1,136,089 |
| Cash was applied to: | | | | |
| 19,191,870 | Payments to Suppliers & Employees | 18,654,075 | 18,217,827 | (436,248) |
| 1,320,000 | Agency Rates paid over | 1,320,000 | 1,320,000 | - |
| 71,000 | Interest paid on Term Debt | - | - | - |
| 13,402,062 | Net Cash from Operating Activities | 14,795,469 | 16,367,806 | 1,572,337 |
| Cash Flows From Investing Activities | | | | |
| Cash was applied to: | | | | |
| 2,036,306 | Net cash outflow from investment | (4,049,084) | (5,731,692) | (1,682,608) |
| (14,348,368) | Purchase and Development of Fixed Assets | (10,746,385) | (10,636,114) | 110,271 |
| (12,312,062) | Net Cash From Investing Activities | (14,795,469) | (16,367,806) | (1,572,337) |
| Cash Flows From Financing Activities | | | | |
| Cash was applied to: | | | | |
| (1,090,000) | Repayment of Term Debt | - | - | - |
| (1,090,000) | Net Cash From Financing Activities | - | - | - |
| - | Net Increase/(Decrease) In Cash Held | - | - | - |
| 2,500,000 | Total Cash Resources at 1 July 2005 | 2,500,000 | 2,500,000 | - |
| 2,500,000 | Total Cash Resources at 30 June 2006 | 2,500,000 | 2,500,000 | - |
| Made Up Of: | | | | |
| 2,500,000 | Cash and Bank | 2,500,000 | 2,500,000 | - |

Capital Expenditure Forecasts

| LTCCP 2004/05 | | LTCCP 2005/06 | Revised 2005/06 | Variance |
|-------------------|------------------------------|-------------------|--------------------|------------------|
| 6,032,245 | Roading | 6,032,245 | 6,281,974 | 249,729 |
| 1,280,600 | Water | 1,840,000 | 1,890,000 | 50,000 |
| 4,500,000 | Wastewater | 1,605,000 | 1,605,000 | - |
| 679,000 | Stormwater | 482,000 | 482,000 | - |
| 40,000 | Solid Waste | 150,000 | 50,000 | (100,000) |
| 380,000 | Parks & Reserves | | | |
| 14,100 | Halls | | | |
| 134,673 | Libraries | 148,140 | 148,140 | - |
| 95,000 | Info South Taranaki | | | |
| 90,500 | Cemeteries | 10,000 | 10,000 | - |
| 1,100,000 | Economic Development | | | |
| 300,000 | Community Development | | | |
| 1,407,000 | Democratic & District | 479,000 | 169,000 | (310,000) |
| 45,250 | Environmental Sustainability | | | |
| 16,098,368 | Totals | 10,746,385 | 10,636,114 | (110,271) |
| | | | | |
| | Sources of Funding | | | |
| 7,496,000 | New Loans | 2,012,000 | 1,230,000 | (782,000) |
| 2,410,450 | Subsidies/Grants | 2,410,450 | 2,625,507 | 215,057 |
| 3,479,395 | General Rates | 3,431,795 | 721,145 | (2,710,650) |
| 2,372,523 | Depreciation Reserves | 2,892,140 | 6,059,462 | 3,167,322 |
| 340,000 | Other Reserves | | | |
| 16,098,368 | Totals | 10,746,385 | 10,636,114 | (110,271) |



Capital Expenditure

| | Proposed 2005/06 | Funding Sources | | | | Totals |
|-----------------------------------|---------------------|-----------------|------------------|------------------|--------------------------|------------------|
| | | Loans | Subsidies | General Rates | Depreciation Reserves | |
| Roading-Subsidised | | | | | | |
| Cyclic Renewal | 4,406,122 | | 2,200,062 | | 2,206,060 | 4,406,122 |
| Bridge Replacement | 200,000 | 200,000 | | | | 200,000 |
| Safety Projects | 516,800 | | 308,400 | 208,400 | | 516,800 |
| Seal Widening | 234,090 | | 117,045 | 117,045 | | 234,090 |
| Roading-Non Subsidised | | | | | | |
| Cyclic Renewal | 539,262 | | | | 539,262 | 539,262 |
| Stormwater Improvements | 100,000 | | | 100,000 | | 100,000 |
| Footpaths | 165,700 | | | 165,700 | | 165,700 |
| Safety Projects | 45,000 | | | 45,000 | | 45,000 |
| Seal Extension | 75,000 | | | 75,000 | | 75,000 |
| Total Roading | 6,281,974 | 200,000 | 2,625,507 | 711,145 | 2,745,322 | 6,281,974 |
| Water Supplies | | | | | | |
| Rahotu Telemetry | 15,000 | | | | 15,000 | 15,000 |
| Eltham-New Trunk Main | 50,000 | | | | 50,000 | 50,000 |
| Eltham-Production Bore | 200,000 | | | | 200,000 | 200,000 |
| Eltham-Intake Pond Control | 20,000 | | | | 20,000 | 20,000 |
| Eltham-Telemetry at Pond | 10,000 | | | | 10,000 | 10,000 |
| Eltham-Reservoir Seismic | 110,000 | | | | 110,000 | 110,000 |
| Hawera-Relocate Fluoride Dosing | 30,000 | | | | 30,000 | 30,000 |
| Opunake-Replace Filter | 75,000 | | | | 75,000 | 75,000 |
| Opunake-New Clarifier | 50,000 | | | | 50,000 | 50,000 |
| District Wide-Urban Renewals | 500,000 | | | | 500,000 | 500,000 |
| Patea-Exploratory Bore | 100,000 | | | | 100,000 | 100,000 |
| Waiinu Beach Renewals | 5,000 | | | | 5,000 | 5,000 |
| Waiinu Additional Reservoir | 150,000 | | | | 150,000 | 150,000 |
| Inaha-Backwash Pond | 15,000 | | | | 15,000 | 15,000 |
| Waimate-Duplicate Trunk Main | 400,000 | | | | 400,000 | 400,000 |
| Waimate-Filter Drain | 50,000 | | | | 50,000 | 50,000 |
| Waimate-Coagulation Improvements | 110,000 | | | | 110,000 | 110,000 |
| Stormwater | | | | | | |
| Opunake-as per asset plans | 140,000 | | | | 140,000 | 140,000 |
| Eltham-as per asset plans | 72,000 | | | | 72,000 | 72,000 |
| Hawera-Unscheduled ponding relief | 50,000 | | | | 50,000 | 50,000 |
| Normanby-as per asset plans | 170,000 | | | | 170,000 | 170,000 |
| District Works | 50,000 | | | | 50,000 | 50,000 |
| Wastewater | | | | | | |
| Eltham Plant-General renewals | 20,000 | | | | 20,000 | 20,000 |
| Pump Station-Hawera Squash Club | 25,000 | | | | 25,000 | 25,000 |
| Pipe Remedials | 260,000 | | | | 260,000 | 260,000 |
| Pipe Renewals | 300,000 | | | | 300,000 | 300,000 |
| Manaia Pond Upgrade | 500,000 | 500,000 | | | | 500,000 |
| Patea Pond Upgrade | 500,000 | 500,000 | | | | 500,000 |
| Solid Waste | | | | | | |
| Mobile Garbage Bins | 40,000 | | | | 40,000 | 40,000 |
| Recycle Bins | 10,000 | | | | 10,000 | 10,000 |
| Cemeteries | | | | | | |
| Various Cemeteries Berms | 10,000 | | | 10,000 | | 10,000 |
| Libraries | | | | | | |
| New Books | 148,140 | | | | 148,140 | 148,140 |
| Computer Equipment | 124,000 | | | | 124,000 | 124,000 |
| New IP Phones | 15,000 | | | | 15,000 | 15,000 |
| Aerial Photographs | 30,000 | 30,000 | | | | 30,000 |
| | 10,636,114 | 1,230,000 | 2,625,507 | 721,145 | 6,059,462 | 10,636,114 |

Variances from Long Term Council Community Plan (LTCCP)

Statement of Financial Performance:

1. Targeted Rates
Increased rates required to fund significant upgrades to wastewater schemes and the increased costs of maintaining water supplies.
2. User Fees and Charges
Additional user fees reflected across various Council activities. Examples are the increased Industrial contributions towards wastewater services and a higher level of fees being recovered within the planning and building consents activity.
3. Subsidies and Grants
The increase in subsidies and grants reflects additional Transfund New Zealand subsidy to be received on the roading programme.
4. Interest-Long Term Investment Fund
The rate of return on the fund has been re- projected at 6.90% for 2005/2006.
The forecast in the Long Term Council Community Plan was 6.50%.
5. Internal Borrowing
Each year Council review the rate charged on internal borrowing from its Long Term Investment Fund. Effective 1 July 2005 the interest rate will increase from 6.35% to 6.90%. This results in an additional \$144,000 being recovered from General and Targeted Rates.
6. Surplus after Taxation
The projected surplus reduces \$627,765 from that in the LTCCP due to additional depreciation being charged on land and buildings revalued at 30 June 2004. This depreciation is non funded and does not alter Councils cash position or rating base.

Statement of Movements in Equity:

7. Opening Equity
Opening Equity adjusted to reflect outcomes from the 2003/2004 Annual Report. The Long Term Council Community Plan was prepared in advance of the 2003/2004 Annual Report.

Statement of Financial Position:

8. Public Equity
Components of Public Equity adjusted to reflect changed outcomes in the 2003/2004 Annual Report, more specifically the revaluation of Land and Buildings. Also the variances reflect all other changes in Councils financial position at 30 June 2006 from that projected in the LTCCP.
9. Investments
The reduction in investment values reflects internal borrowing from the Long Term Investment Fund.
10. Property Plant and Equipment
The significant increase in value was a result of the 30 June 2004 revaluation of land and buildings.
11. Non Current Liabilities
This has been amended to incorporate Councils liability for the reinstatement of closed landfills.

Council and District Expenses:

12. Reallocated Overheads

The formula by which internal support centres are reallocated to significant activities has been reworked, resulting in a reduction of overheads allocated to this activity. Other activities will have increased as a result of the reworked allocations.

13. Renewals

This reflects a change in practice with motor vehicles from a previous method of replacing vehicles from funded depreciation to one of leasing all vehicles.

14. Capital Improvements

A project to introduce a Document Management system totalling \$200,000 has been put back one year to 2006/2007.

15. General Rates and Revenues

This reflects a lower level of funding necessary to provide this activity in 2005/2006.

Community Development

16. Reallocated Overheads

Reworking of the reallocated overheads formula has increased the overheads allocated to this activity.

17. Direct Costs

Community Developments direct costs now include \$300,000 for community based projects which in turn are funded by interest earned on the Long Term Investment Fund.

In previous years this \$300,000 was incorporated within capital projects but has been more correctly classified as operating expenditure from 1 July 2005.

18. General Rates and Revenues

This reflects a greater level of funding necessary to provide this activity in 2005/2006.

Parks and Reserves:

19. Direct Costs

Included in direct costs is an additional \$40,000 for Council's Tree Policy adopted in 2004/2005 and \$10,000 for a one off mowing of berms.

Roading

20. Roothing

Roothing expenditure on direct cost, renewals and capital expenditure has been increased by \$82,615 (net of transfund subsidy). Budgets have been increased to compensate for the effects of inflation.

Solid Waste Disposal:

21. Direct Costs

Costs have been reduced significantly from those proposed within the LTCCP.

This is due to the extended use being made of local landfills. These projected increased costs will be rescheduled for 2006/2007.

22. Capital Improvements

Rehabilitation costs of \$100,000 for Manaia landfill restoration have been rescheduled for 2006/2007 with associated capital expenditure moving to 2006/2007.

23. General Rates and User Fees

Both these avenues of funding have been reassessed for 2005/2006 resulting from the operational changes previously explained.

Stormwater

24. Capital Work

Change of funding source for capital and renewals in 2005/2006. Depreciation reserves will be utilised in place of loan funds projected in the LTCCP.

Wastewater

25. Direct Costs

Budgets increased by \$116,000 to fund additional maintenance necessary on the Urban wastewater schemes. Targeted rates increase in this activity to cover both the additional maintenance and interest on borrowing for capital improvements.

26. Principal Loan Repayments

Loan repayments increased by \$104,000 reflecting borrowing for pond upgrades in Manaia and Patea (\$500,000 each). Also providing principal for the major borrowing associated with wastewater in 2004/2005.

27. Capital and Renewals Works

The activity shows that \$300,000 of renewals work will be funded from depreciation reserves rather than loans and reserve transfers indicated within the LTCCP.

Water

28. Direct Costs

Budgets have increased by \$148,000 to fund additional maintenance necessary on the networks and treatment plants. Targeted rates are to increase to fund the additional operating costs including increased reallocated overheads.

29. Depreciation

Additional depreciation has been included for the Cold Creek and Nukumarū schemes. These are Council owned but operated at local level and the depreciation of \$149,000 is treated as a non funded expense.

30. Renewals

The funding source for renewal works will move to depreciation funded instead of loan funding as indicated in the LTCCP.

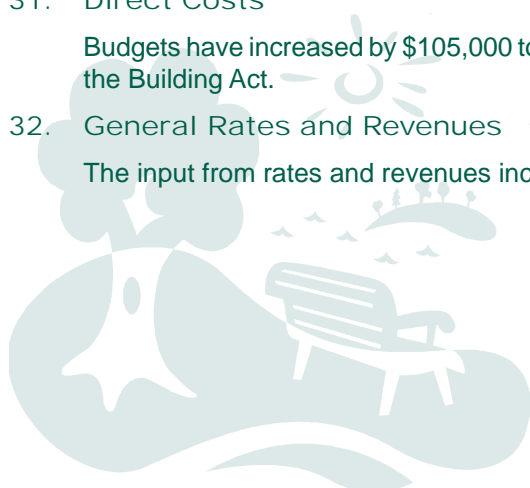
Consents-Planning and Building

31. Direct Costs

Budgets have increased by \$105,000 to cover additional costs associated with administering the Building Act.

32. General Rates and Revenues

The input from rates and revenues increases by \$112,000 to fund this activity.



Apex Consultants Limited

Responsibility

Apex Consultants Limited is a Council Controlled Trading Organisation and is owned 70% by New Plymouth District Council and 30% by South Taranaki District Council.

Nature and Scope of Business Activities

Apex Consultants Limited provides professional engineering services to local government organisations and other clients throughout New Zealand.

The Apex Consultants Limited Group of Companies consists of the Company and its 50% interest in an associate company ARRB Road info Limited. ARRB Road info Limited is a 50/50 joint venture company with ARRB Transport Research limited of Australia providing high speed data collection services of pavement conditions.

Ownership Objectives

Under Transfund rules for receiving funding for roading Council's can contract to an independent organisation or establish their own business unit. In 1999 Council transferred its Business Roding Unit to a Council Controlled Trading Organisation, Apex Consultants Limited. It was established as a Council Controlled Trading Organisation to ensure that the staffs intellectual knowledge was retained.

Under this structure as a shareholder the Council expects to earn an ongoing dividend from Apex Consultants Ltd.

Business Objectives

The principal objective of Apex Consultants Limited as a consulting engineering service provider is to operate as a successful business by providing the services requested by clients.

Apex is committed to continuous improvement in delivering its services to meet the needs of its clients.

At the same time it will increase value to its shareholders by:

- attaining real free growth;
- producing profits at a sufficient level to sustain planned growth and provide a return to shareholders;
- provide a dividend which exceeds the return on similar small equity investments;
- diversifying the client base through other local authority work, roading data collection and selective private sector work.

Capital Structure

Apex Consultants Limited is a limited liability company with a fully paid up share capital of \$286,000.

Dividend Policy

The amount of dividend to be paid will be determined in accordance with the provisions of the Companies Act 1993.

In determining the dividend, Directors will take into account the future asset and cash requirements of the Company and Council's requirement for a dividend.

It is intended that a dividend in the range of 80-100% of NPAT will be paid each year.

Reporting

In each year the Company shall comply with all reporting requirements under the Local Government Act, in particular:

- i) The **Statement of Intent**, detailing all matters required under the Local Government Act. The draft Statement will be provided to the shareholders in time for the annual planning timetable.

- ii) A **half yearly report on operations** within two months after the end of the first half-year. This report will be the same as required for the Annual Report and will consist of unaudited financial statements comprising:
- Consolidated Statement of Financial Position
 - Consolidated Statement of Financial Performance
 - Consolidated Statement of Cash Flows
 - Consolidated Statement of Movements in Equity
 - Comparison of the performance of the Group with the Statement of Intent

Annual Report

The following reports shall be provided in accordance with the Local Government Act:

- A report on the operations of the Group for the financial year within three months after the end of the financial year comprising:
 - Consolidated Statement of Financial Position
 - Consolidated Statement of Financial Performance
 - Consolidated Statement of Cash Flows
 - Consolidated Statement of Movements in Equity

Performance Targets

Performance is based on the profit and loss provided to the Council by Apex Consultants Limited and the targets set out in the Statement of Intent.

Acquisition of Shares

Where the Board, in fulfilling the objectives of the Group, determine an intention to subscribe for shares in any other company or interest in any other organisation, they shall forthwith disclose their intent to the Shareholders.

Novus Contracting Limited

While the business operation of Novus Contracting Limited was sold effective 1 February 1999 the Council still retains ownership of the company.

The company is no longer trading but has accumulated tax losses of \$1.82 million. The Council is retaining the company while there is a possibility that these tax losses may be able to be utilised in the future.

While the Local Government Act 2002 prescribes that Council shall adopt Statements of Intent for Council Controlled Organisations, Council have resolved pursuant to Section 7(3) of the Local Government Act 2002 that Novus Contracting Limited be exempted as a Council Controlled Organisation.

That exemption provision is available for non-operating organisations such as Novus Contracting Limited.



Significant Forecasting Assumptions and Risks

General

- It is assumed that the district's population will not grow dramatically or beyond the current and planned infrastructural capacity for the remaining term of the LTCCP.
- In areas of judgment the principle of accounting prudence has been applied.
- All figures are in current New Zealand dollars.
- It is assumed there will be no changes in the nature of the South Taranaki District Council's business.
- There are no significant forecasting assumptions involving a high level of uncertainty.

Statement of Financial Performance

- Costs associated with internal borrowings are included in operating expenditure for the purposes of determining the rates and revenue requirements. These have been removed in the Statement of Financial Performance.

Statement of Financial Position

- The estimated statement of financial position is extrapolated from the audited financial position included in the South Taranaki District Council Annual Report as at 30 June 2004.
- All investments and reserves will continue in accordance with their current pattern.
- It is assumed that there are no planned sales of significant assets.
- All borrowing for Capital assets will be by internal loans. The interest rate for 2005/2006 is to be 6.90%.

Commitments and Contingencies

- No additional estimate is identified for commitments and contingencies.

Significant Assets

- The assumed useful lives of significant assets have been documented in the Statement of Accounting Policies on pages 85 to 88.

Statement Concerning Balancing of the Budget

In accordance with Section 100 and Schedule 10, Part 1, of the Local Government Act 2002, the following information is provided:

A local authority must ensure that each year's projected operating revenues are set at a level of sufficient to meet that year's projected operating expenses.

This Annual Plan and the remaining periods in the LTCCP meet this requirement.

Adoption of International Accounting Standards

The forecast financial information in this annual plan has been prepared in accordance with the Council's current accounting policies as specified on pages 85 to 88. The Council is aware that it may have to alter some of its accounting policies in the future as a result of the Accounting Standards Review Board's decision to adopt International Financial Reporting Standards as the basis for new New Zealand financial reporting standards, for the year commencing 1 July 2006.



General Information

Elected Members
South Taranaki District Council Political Structure
Management Structure
Office Locations



Elected Members

The Mayor, Councillors and Community Board members listed below were elected for a three-year term in October 2004:

Mayor

Miss Mary K Bourke

Deputy Mayor

Mr Jack Rangiwahia

Councillors

Mr Alex Ballantyne
Mrs Kirsty Bourke
Mr Warwick Fry
Mrs Ann Hickey
Mr Mike Powell
Mr Ian Wards

Mr Andy Beccard
Mr Ross Dunlop
Mrs Maureen Gatenby
Mr Gordon Lawson
Mr Ian Smith

Community Boards

Egmont Plains Community Board

Mrs Sharon Arlidge
Mr Craig Dingle
Mr Ann Gibson
Mr Gary Hunn
Mr Ian Smith (Chairman)

Eltham Community Board

Mr Glen Hansen
Mr Rex Hartley
Mr Alan Hawkes
Mr Gordon Lawson
Mrs Rebecca Wolland (Chairperson)

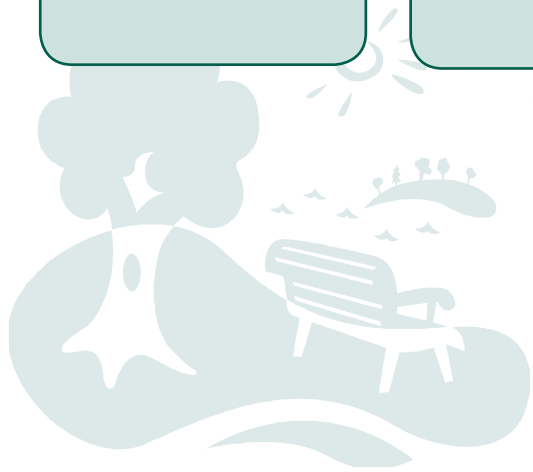
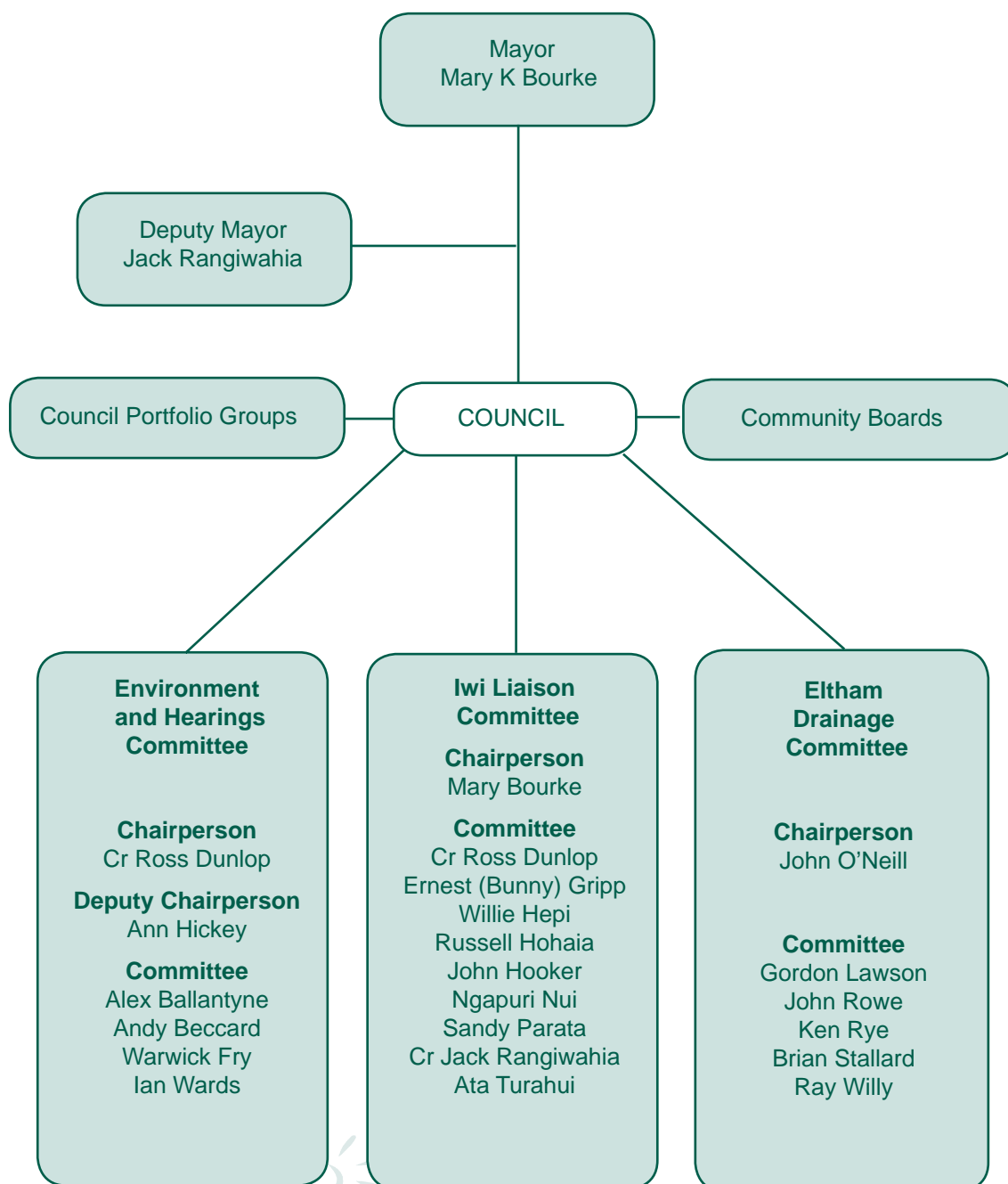
Hawera Community Board

Mr Colin Greaves
Mrs Fiona Hicks
Mr Peter Johnson
Mr Fred Kumeroa
Mr Mike Powell (Chairman)

Patea Community Board

Mrs Ailsa Aiken
Mr Robert Amon
Mr John Hughes
Ms Sharlene Stokes
Mr Ian Wards (Chairman)

South Taranaki District Council Political Structure



Management Structure

Executive Management Team

Craig Stevenson
Julie Jukes
John Sutton
Jan Martin
Graham Young

Chief Executive
Group Manager Corporate Services
Group Manager Engineering Services
Group Manager Community Services and Development
Group Manager Environmental Services

Unit Managers

Corporate Services

Adrienne Hickey
Gerard Langford
Vacant
Michael Procter
Robert Topless

Human Resources Manager
Communications Manager
Support Services Manager
Information Technology Manager
Finance Manager

Environmental Services

Alison Gibson
Joanne Adlam-Veldthius
John Gunn
Vacant
Vacant

Planning Manager
Animal Control/Parking Manager
Emergency Manager
Senior Environmental Administration Officer
Environmental Policy Manager

Engineering Services

Peter Cook
Vincent Lim
Greg Mullett
Chamath Piyabandu

Water Supply Manager
Roading Manager
Project Manager
Utilities Asset Manager

Community Services and Development

Yvonne Corrigan
Fiona Greenhill
Jan Johnston
Karen Mekalick
John Sargeant
Lynne Walker

Property Manager
Information Centre Manager
Contact Centre Manager
Community Development Manager
Community Facilities Manager
District Librarian

All staff can be contacted during work hours by telephoning the Hawera Service Centre, phone (06) 278 0555.

After hours number for emergencies - 0800 111 323.

Office Locations

Hawera Administration Centre

Albion Street
HAWERA

Telephone 06 278 0555 / 0800 111 323
Fax 06 278 8757

Postal Address

South Taranaki District Council
Private Bag 902
HAWERA

Contact Centre Manager

Jan Johnston

Eltham Library Plus

High Street
ELTHAM

Telephone 0800 111 323
Fax 06 764 8857

Customer Services Librarian

Debbie Sigley

Manaia Library Plus

South Road
MANAIA

Telephone 0800 111 323
Fax 06 274 8374

Customer Services Librarian

Carole Hosie

Egmont Library Plus

Napier Street
OPUNAKE

Telephone 0800 111 323
Fax 06 761 7039

Customer Services Librarian

Maureen Leggett

Patea Library Plus

Egmont Street
PATEA

Telephone 0800 111 323
Fax 06 273 8340

Customer Services Librarian

Cath Sheard

Kaponga Library Plus

Egmont Street
KAPONGA

Telephone 0800 111 323
Fax 06 764 6088

Customer Services Librarian

Patsy Lawson

Waverley Library Plus

Weraroa Road
WAVERLEY

Telephone 0800 111 323
Fax 06 346 6052

Customer Services Librarian

Cheryl Hurley



